SLM CORP Form DEF 14A April 28, 2016 Table of Contents

# **UNITED STATES**

# SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

# **SCHEDULE 14A**

# Proxy Statement Pursuant to Section 14(a) of the

**Securities Exchange Act of 1934** 

Filed by the Registrant x

Filed by a party other than the Registrant "

Check the appropriate box:

- " Preliminary Proxy Statement
- Confidential, for Use of the Commission Only (as permitted by Rule 14a-6(e)(2))
- x Definitive Proxy Statement
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**SLM Corporation** 

(Name of Registrant as Specified In Its Charter)

(Name of Person(s) Filing Proxy Statement if other than the Registrant)

Payment of Filing Fee (Check the appropriate box):

| X | No fee required.  |  |  |  |  |
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|   | (1)   | Amount previously paid:  |  |  |  |
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|   | (3)   | Filing party:  |  |  |  |

(4) Date Filed:

### **300 Continental Drive**

Newark, Delaware 19713

May 5, 2016

### Dear Fellow Stockholders:

Please join us for the SLM Corporation (Sallie Mae) 2016 Annual Meeting of Stockholders (the Annual Meeting) on Thursday, June 23, 2016, at 11:00 a.m. Eastern Daylight Time in our corporate headquarters located at 300 Continental Drive, Newark, Del. 19713.

In 2015, our first full year of operation, we met or exceeded all of our goals. We helped 333,000 students make college happen, invested in our infrastructure and put service enhancements in place to improve our customers experience. Loan origination volume exceeded expectations, the private loan portfolio increased, and credit quality remained excellent. As we head into 2016, Sallie Mae is better positioned than ever to serve families as they save, plan, and pay for college, and remains on an upward growth trajectory.

Details of the business to be conducted at the Annual Meeting are provided in the attached Notice of Annual Meeting and proxy statement. You are being asked to vote on a number of important matters. Your vote is important, regardless of the number of shares you own, and all holders of our Common Stock are cordially invited to attend the Annual Meeting in person. Whether or not you plan to attend the Annual Meeting, please vote at your earliest convenience by following the instructions in the Notice of Availability of Proxy Materials or the proxy card you received in the mail.

Thank you for your continued support of Sallie Mae.

Sincerely,

/s/ Raymond J. Quinlan Raymond J. Quinlan Chairman of the Board of Directors and

Chief Executive Officer

#### **300 Continental Drive**

Newark, Delaware 19713

May 5, 2016

## NOTICE OF 2016 ANNUAL MEETING OF STOCKHOLDERS

To our Stockholders:

SLM Corporation (Sallie Mae or the Company) will hold its 2016 Annual Meeting of Stockholders (the Annual Meeting) as follows:

Date and Time: Thursday, June 23, 2016, 11:00 a.m., Eastern Daylight Time

Place: Sallie Mae s Corporate Headquarters

300 Continental Drive

Newark, Delaware 19713

Items of Business: (1) Elect 12 directors nominated by the Sallie Mae Board of Directors ( Board of

Directors ), each for a one-year term, to serve until their successors have been duly elected

and qualified;

(2) Approve, on an advisory basis, Sallie Mae s executive compensation;

(3) Ratify the appointment of KPMG LLP as Sallie Mae s independent registered public

accounting firm for the year ending December 31, 2016; and

(4) Transact such other business as may properly come before the Annual Meeting or

any adjournment or postponement of the Annual Meeting.

Record Date: Stockholders of record of the Company s Common Stock, par value \$.20 per share

( Common Stock ), as of the close of business on April 25, 2016, will be entitled to notice of, and to vote at, the Annual Meeting or any adjournment or postponement of the Annual Meeting. On April 25, 2016, 427,929,949 shares of Common Stock were outstanding and

eligible to be voted.

Your participation in the Annual Meeting is important. Sallie Mae urges you to take the time to read carefully the proposals described in the proxy statement and vote your proxy at your earliest convenience. You may vote by telephone, Internet or, if you request that proxy materials be mailed to you, by completing and signing the proxy card enclosed with those materials and returning it in the envelope provided. If you wish to attend the meeting in person, you must bring evidence of your ownership as of April 25, 2016, or a valid proxy showing that you are representing a stockholder.

/s/ Laurent C. Lutz Laurent C. Lutz Executive Vice President, General Counsel and

Corporate Secretary

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#### **300 Continental Drive**

### Newark, Delaware 19713

The Board of Directors of SLM Corporation (Sallie Mae, the Company, we, our or us) is furnishing this statement to solicit proxies for use at Sallie Mae s 2016 Annual Meeting of Stockholders (the Annual Meeting). A copy of the Notice of the Annual Meeting accompanies this proxy statement. This proxy statement is being sent or made available, as applicable, to our stockholders beginning on or about May 5, 2016. For more information regarding the Annual Meeting process, please review the section entitled Questions and Answers About the Annual Meeting and Voting contained at the end of this proxy statement.

The proxy statement and Sallie Mae s Annual Report on Form 10-K for the year ended December 31, 2015 (the 2015 Form 10-K) are available at <a href="http://www.salliemae.com/Investors/AnnualReports">http://www.salliemae.com/Investors/AnnualReports</a> and <a href="http://materials.proxyvote.com">http://materials.proxyvote.com</a>. You may also obtain these materials at the Securities and Exchange Commission website at <a href="http://www.sec.gov">www.sec.gov</a> or by contacting the Office of the Corporate Secretary at the Company s principal executive offices, located at 300 Continental Drive, Newark, Delaware 19713. Sallie Mae will provide a copy of the 2015 Form 10-K without charge to any stockholder upon written request.

#### OVERVIEW OF PROPOSALS

This proxy statement contains three proposals requiring stockholder action, each of which is discussed in more detail below. Proposal 1 seeks the election of 12 directors nominated by the Board of Directors. Proposal 2 seeks approval, on an advisory basis, of Sallie Mae s executive compensation. Proposal 3 seeks ratification of the appointment of KPMG LLP as Sallie Mae s independent registered public accounting firm for the fiscal year ending December 31, 2016. Each share of Common Stock is entitled to one vote on each proposal or, in the case of the election of directors, on each nominee.

# PROPOSAL 1 ELECTION OF DIRECTORS

The Sallie Mae Board of Directors has nominated and recommends 12 individuals for election to our Board of Directors at the Annual Meeting. These individuals are as follows:

Paul G. Child Carter Warren Franke Earl A. Goode Ronald F. Hunt Marianne M. Keler Jim Matheson Jed H. Pitcher Frank C. Puleo Raymond J. Quinlan Vivian C. Schneck-Last William N. Shiebler Robert S. Strong

Under our Certificate of Incorporation, the size of our Board of Directors may not be less than 11 nor more than 16 members. Under the By-Laws, the Board of Directors has the authority to determine the size of the Board of Directors within that range and to fill any vacancies that may arise prior to the next annual meeting of stockholders. Currently, the Board of Directors has set the number of members at 12.

Biographical information, qualifications, and experience with respect to each nominee appears below. In addition to fulfilling the general criteria for director nominees described in the section titled Nominations Process, each nominee

possesses experience, skills, attributes and other qualifications the Board of Directors has determined support its oversight and management of Sallie Mae s business, operations and structure. These qualifications are discussed below, along with biographical information regarding each member of the Board of Directors, including each individual s age, principal occupation and business experience during the past five years. Information concerning each director is based in part on information received from the respective directors and in part from Sallie Mae s records.

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All nominees appearing below have consented to being named in this proxy statement and to serve if elected. Should any nominee subsequently decline or be unable to accept such nomination to serve as a director, the Board of Directors may designate a substitute nominee or the persons voting the shares represented by proxies solicited hereby may vote such shares for a reduced number of nominees. If the Board of Directors designates a substitute nominee, persons named as proxies will vote **FOR** that substitute nominee.

Our By-Laws provide the election of a director in an uncontested election will be by a majority of the votes cast with respect to a nominee at a meeting for the election of directors at which a quorum is present. Each share of Common Stock is entitled to one vote for each nominee. A director nominee will be elected to the Board of Directors if the number of shares voted **FOR** the nominee exceeds the number of votes cast **AGAINST** the nominee s election. Abstentions and shares not voted on the proposal, including broker non-votes, are of no effect.

If any director nominee fails to receive a majority of the votes cast **FOR** his or her election, such nominee will automatically tender his or her resignation upon certification of the election results. Sallie Mae s Nominations, Governance and Compensation Committee (the NGC Committee) will make a recommendation to the Sallie Mae Board of Directors on whether to accept or reject such nominee s resignation. The Sallie Mae Board of Directors will act on the NGC Committee s recommendation and publicly disclose its decision and the rationale behind it within 90 days from the date of certification of the election results.

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# NOMINEES FOR ELECTION TO THE BOARD OF DIRECTORS

| Name and Age                  | Position, Principal Occupation,  |  |  |  |  |
|-------------------------------|--|--|--|--|--|
| Service as a Director         | <b>Business Experience and Directorships</b>   |  |  |  |  |
| Paul G. Child<br>67           | Former Office Managing Partner, Salt Lake City, Deloitte LLP Professional Highlights:  |  |  |  |  |
| Director since April 30, 2014 | Office Managing Partner, Salt Lake City, Deloitte LLP 1995 to 2008; Professional Practice Director, Salt Lake City 1989 to 1995; Audit Partner 1983 to 2008; various positions 1971 to 1983                                    |  |  |  |  |
|                               | Other Professional and Leadership Experience:  |  |  |  |  |
|                               | Director, Sallie Mae Bank 2009 to present  Member, Board of Governors, Salt Lake Chamber of Commerce 2002 to 2008  Director, Mountainwest Capital Network 2002 to 2008  Director, United Way of Greater Salt Lake 2001 to 2008 |  |  |  |  |
|                               | Mr. Child s leadership roles and experience in the accounting field enable him to bring to the Board of Directors experience in the areas of finance, accounting, financial services and capital markets.                      |  |  |  |  |
| Carter Warren Franke          | Former Managing Director, Head of Corporate Marketing, JPMorgan Chase & Co.  |  |  |  |  |
| 59                            | Professional Highlights:   |  |  |  |  |
| Director since April 30, 2014 | Managing Director, Head of Corporate Marketing, JPMorgan Chase & Co. 2007 to 2013  Executive Vice President and Chief Marketing Officer, Chase Card Services, 1995 to  |  |  |  |  |
|                               | Executive Vice President and Chief Marketing Officer, Chase Card Services 1995 to 2007   |  |  |  |  |

Other Professional and Leadership Experience:

Director, Sallie Mae Bank 2014 to present

Director, The Warfield Fund 2007 to present

Director, Saint Mary s School 2014 to present

Director, Paul s Place 2014 to present

Ms. Warren Franke s leadership roles and experience in marketing and the banking industry enable her to contribute to the Board of Directors experience in the areas of marketing, business development, and financial services.

3

Name and Age

# Position, Principal Occupation,

### Service as a Director

# **Business Experience and Directorships**

| Service us a Director | Dushiess Experience and Directorships                                      |
|-----------------------|--|
| Earl A. Goode         | Former Chief of Staff to the Governor of Indiana                           |
| 75                    | Professional Highlights:   |
| Director since        | President, Indianapolis Capital Improvement Board of Managers 2015 to 2016 |
| July 31, 2000         | Chief of Staff to the Governor of Indiana 2006 to 2013                     |
|                       | Deputy Chief of Staff to the Governor of Indiana 2006                      |
|                       | Commissioner, Department of Administration, State of Indiana 2005 to 2006  |
|                       | Chairman, Indiana Sports Corporation 2001 to 2006                          |
|                       | Other Professional and Leadership Experience:                              |

Director, Sallie Mae Bank 2013 to present

Chairman, Georgetown College Board of Trustees 2006 to present

Director, Mitch Daniels Leadership Foundation 2012 to present

Member, Executive Committee and Host Committee, 2012 Super Bowl 2009 to 2014

Vice Chairman, Indiana Motorsports Commission 2015 to present

Mr. Goode has held several leadership positions in business services and operations. This experience, combined with his involvement in the state political process, enables him to contribute to the Board of Directors in the areas of marketing and product development, business operations and political/government affairs.

# Ronald F. Hunt

# **Attorney and Private Investor**

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Professional Highlights:

Director since Attorney and Private Investor 1990 to present

July 5, 1995 Founding Chairman, National Student Clearinghouse 1994 to 1996; 1997 to 2004

Executive Vice President and General Counsel, Student Loan Marketing Association 1984 to 1990; various officer positions 1973 to 1984

Secretary, United States Securities and Exchange Commission 1971 to 1973

Other Professional and Leadership Experience:

Director, Sallie Mae Bank 2013 to present

Trustee, Warren Wilson College Board of Trustees 2003 to present

Member, Riverside Theater Board of Trustees 2012 to present

Mr. Hunt s extensive and deep involvement with the student loan industry and his legal background enable him to bring to the Board of Directors a valuable perspective in the areas of corporate governance, academia, financial services, student/consumer lending and legal and regulatory matters.

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Name and Age Position, Principal Occupation,

Service as a Director Business Experience and Directorships

Marianne M. Keler Attorney, Keler & Kershow, PLLC

Professional Highlights:

Director since Attorney, Keler & Kershow, PLLC 2006 to present

April 30, 2014 Executive Vice President, Consumer Finance, Corporate Strategy &

Administration, Sallie Mae 2004 to 2006

Senior Vice President & General Counsel, Sallie Mae; President, Student Loan

Marketing Association 1997 to 2004

Vice President & Associate General Counsel 1990 to 1997; various other

positions 1985 to 1997

Other Professional and Leadership Experience:

Director, Sallie Mae Bank 2010 to present

Board Chair, Building Hope (Charter school lender) 2004 to present

American University in Bulgaria, Board Chair 2006 to 2014

Member, Georgetown University Board of Regents 2009 to 2015

Founding Director, National Student Clearinghouse 1993 to 2009

Directorship of other public companies:

CubeSmart (NYSE: CUBE) 2007 to present

Ms. Keler s legal background and experience in the student loan industry and with Sallie Mae bring valuable perspective to the Board of Directors in the areas of

student/consumer lending, legal and corporate governance and higher education.

| Jim Matheson   | Principal, Squire Patton Boggs   |  |  |  |
|----------------|--|--|--|--|
| 56             | Professional Highlights:   |  |  |  |
|                |  |  |  |  |
|                |  |  |  |  |
| Director since | Principal in the Public Policy Practice, Squire Patton Boggs 2015 to present |  |  |  |
| March 26, 2015 | Member of the United States House of Representatives 2001 to 2015            |  |  |  |
| ,              | 1  |  |  |  |
|                | Founder of The Matheson Group 1999 to 2000                                   |  |  |  |
|                | Consultant, Energy Strategies, Inc. 1991 to 1998                             |  |  |  |
|                | Consultant, Energy Stategies, met 1771 to 1770                               |  |  |  |
|                |  |  |  |  |

Other Professional and Leadership Experience:

Service on the United States House of Representatives Energy and Commerce Committee 2007 to 2015; Science Committee 2001 to 2011; Financial Services Committee 2003 to 2007; and Transportation and Infrastructure Committee 2001 to 2007

Chief Deputy Whip for the Democratic Caucus of the United States House of Representatives 2011 to 2015

Mr. Matheson s extensive experience in public policy and financial services enable him to bring to the Board of Directors a valuable perspective in development of business strategies and on public policy and regulatory matters.

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Name and Age Position, Principal Occupation,

Service as a Director Business Experience and Directorships

# Jed H. Pitcher Former President and Chief Operating Officer at the Regence Group

75 Professional Highlights:

Director since President and Chief Operating Officer of Regence Group, a healthcare insurance

provider 2000 to 2004 April 30, 2014

Chairman, President and Chief Executive Officer of Regence Blue Cross Blue Shield of Utah Group 1981 to 2000

Other Professional and Leadership Experience:

Director, Sallie Mae Bank 2005 to present

Member and Chair, Utah State Board of Regents 2001 to present

Honorary Doctorate, Utah State University 2016

Director and Chair, Workers Compensation Fund of Utah 1988 to 1997

Trustee and Chair, Utah State University Board of Trustees 1991 to 1999

Member and Vice Chair, Salt Lake Area Chamber of Commerce Board of Governors 1992 to 1995

Director, Westminster College 1987 to 1991

Mr. Pitcher s extensive leadership experience in the insurance industry and higher education governance and policy-making enables him to bring valuable insight to the Board of Directors in the areas of finance, business operations and corporate governance.

# Frank C. Puleo Attorney

70 Professional Highlights:

Director since

Attorney 2006 to present

March 20, 2008

Co-Chair, Global Finance Group, Milbank, Tweed, Hadley & McCloy LLP, a law firm 1995 to 2006; Partner 1978 to 2006

Other Professional and Leadership Experience:

Director, Sallie Mae Bank 2013 to present

Director, South Street Securities (f/k/a CMET Finance) LLC 2008 to present

Director, Syncora Capital Assurance Inc. 2009 to present

Directorships of other public companies:

Apollo Investment Corporation 2007 to present

Mr. Puleo s background as a corporate and finance lawyer enables him to bring analytical, legal and financial insight to the Board of Directors in the areas of financial services, capital markets transactions and corporate governance.

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Name and Age Position, Principal Occupation,

Service as a Director Business Experience and Directorships

Raymond J. Quinlan Chairman and Chief Executive Officer, Sallie Mae

64 Professional Highlights:

Director since Chairman and Chief Executive Officer, Sallie Mae April 30, 2014 to present

January 16, 2014 Vice Chairman, Sallie Mae January, 2014 to April 30, 2014

Executive Vice President Banking, CIT Group 2010 to 2013

Executive Chairman, Coastal South Bancshares, Inc. 2010

Business Manager at Goldman Sachs 2007 to 2008

Chief Executive Officer, Retail Division North America, for Citigroup 2005 to 2007

Other Professional and Leadership Experience:

Director, Sallie Mae Bank 2014 to present

Directorships of other public companies:

Islandsbanki, based in Reykjavik, Iceland 2009 to 2010

Doral Financial Company 2008 to 2010

Mr. Quinlan s extensive background and significant leadership experience in the banking industry allow him to provide business and leadership insight to the Board of Directors in the areas of banking, financial services, business operations and capital markets.

Vivian C. Schneck-Last Former Managing Director, Global Head of Technology Governance, Goldman Sachs &

55 Professional Highlights:

**Company** 

Director since

March 26, 2015

Managing Director, Global Head of Technology Governance, Goldman Sachs & Company 2009 to 2014

Managing Director, Global Head of Technology Business Development, Goldman Sachs & Company  $\,2000$  to 2014

Managing Director, Global Head of Technology Vendor Management, Goldman Sachs & Company 2003 to 2014

Other Professional and Leadership Experience:

Director, CyberCanary 2015 to present

Director, Bikur Cholim of Manhattan 2014 to present

Committee Member, Jewish Theological Seminary 2012 to 2013

Ms. Schneck-Last s strategic technology experience and background in technology governance in the financial services field bring valuable perspective to the Board of Directors in risk management and on a broad range of enterprise technology matters.

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Name and Age

# Position, Principal Occupation,

# Service as a Director

# **Business Experience and Directorships**

| William | N. | Shiebler | Private 1 | Investor |
|---------|----|----------|-----------|----------|
|         |    |          |           |          |

74

Professional Highlights:

Director since Private Investor 2007 to present

April 30, 2014 Chief Executive Officer of the Americas, Deutsche Asset Management (Deutsche

Bank) 2002 to 2007

President and Chief Executive Officer, Putnam Mutual Funds, Senior Managing

Director, Putnam Investments 1990 to 1999

Other Professional and Leadership Experience:

Director, Sallie Mae Bank 2010 to present

Trustee, United States Ski and Snowboard Team 2002 to present

Directorships of other public companies:

Calamos Asset Management, Inc. 2012 to present

OXiGENE, Inc. 2002 to 2012

MasTec Inc. 2001 to 2004

Mr. Shiebler s extensive experience in the financial services industry and with other public companies allows him to provide valuable insight to the Board of Directors in the areas of finance, portfolio management and business operations.

Robert S. Strong
Former Managing Director, Chairman, Capital Commitments Committee,
Bank of America Securities
Professional Highlights:

Director since

Managing Director, Chairman, Capital Commitments Committee, Bank of America Securities 2006 to 2007

April 30, 2014

Managing Director, Portfolio Management, Bank of America Securities 2001 to 2006

Executive Vice President, Chief Credit Officer, JP Morgan Chase Bank 1996 to 2001

Other Professional and Leadership Experience:

Director, Sallie Mae Bank 2014 to present

Member, Financial Policy Review Board for the State of New Jersey 2013 to present

Director, CamberLink Inc. 2013 to present

Director, Syncora Capital Assurance Inc. 2009 to present

Mr. Strong s extensive experience in the banking and financial services industries allows him to provide valuable insight to the Board of Directors in the areas of finance, risk management, portfolio management and business operations.

**Board of Directors Recommendation** 

THE BOARD OF DIRECTORS RECOMMENDS A VOTE <u>FO</u>R THE ELECTION OF THE TWELVE NOMINEES NAMED ABOVE.

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# PROPOSAL 2 ADVISORY VOTE ON EXECUTIVE COMPENSATION

Sallie Mae is asking stockholders to approve an advisory resolution (commonly referred to as a say-on-pay resolution) on its executive compensation as reported in this proxy statement. Sallie Mae urges stockholders to read the Compensation Discussion and Analysis section (CD&A) of this proxy statement, which describes how its executive compensation policies and procedures operate and are designed to achieve its compensation objectives, as well as the Summary Compensation Table and other related compensation tables and narrative, which provide detailed information on the compensation of Sallie Mae s named executive officers.

The Board of Directors has adopted a policy providing for annual say-on-pay advisory votes. In accordance with this policy and Section 14A of the Securities Exchange Act of 1934, as amended (the Exchange Act ), and as a matter of good corporate governance, Sallie Mae is asking stockholders to approve the following advisory resolution at the Annual Meeting:

Resolved, that Sallie Mae s stockholders approve, on an advisory basis, the compensation of the Company s named executive officers, as disclosed in the Compensation Discussion and Analysis and the related compensation tables and narrative disclosure in this proxy statement.

This proposal to approve the resolution regarding the compensation of Sallie Mae s named executive officers requires the affirmative vote of the holders of a majority of the Common Stock present, represented and entitled to vote at the Annual Meeting. Abstentions have the same effect as votes **AGAINST** the matter. Shares not voted on the matter, including broker non-votes, have no direct effect on the matter. This proposal is advisory in nature and, therefore, is not binding upon the NGC Committee or the Board of Directors. However, the NGC Committee will, as it has done in the past, carefully evaluate the outcome of the vote when considering future executive compensation decisions.

# **Board of Directors Recommendation**

THE BOARD OF DIRECTORS RECOMMENDS A VOTE <u>FO</u>R THE APPROVAL, ON AN ADVISORY BASIS, OF THE COMPENSATION OF OUR NAMED EXECUTIVE OFFICERS, AS DISCLOSED IN THE COMPENSATION DISCUSSION AND ANALYSIS AND THE RELATED COMPENSATION TABLES AND NARRATIVE DISCLOSURE IN THIS PROXY STATEMENT.

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# PROPOSAL 3 RATIFICATION OF THE APPOINTMENT OF THE

# INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

Sallie Mae s independent registered public accounting firm, KPMG LLP (KPMG), is selected by the Audit Committee. The Audit Committee has engaged KPMG as Sallie Mae s independent registered public accounting firm for the fiscal year ending December 31, 2016. Representatives of KPMG are expected to be present at the Annual Meeting and they will have the opportunity to respond to appropriate questions from stockholders and to make a statement if they desire to do so.

This proposal is put before the stockholders because the Board of Directors believes it is a good corporate governance practice to provide stockholders a vote on ratification of the selection of the independent registered public accounting firm.

For ratification, this proposal will require the affirmative vote of the holders of a majority of the shares of Common Stock present, represented and entitled to vote at the Annual Meeting. Abstentions have the same effect as votes **AGAINST** the matter. Shares not voted on the matter, including broker non-votes, have no direct effect on the matter. If the appointment of KPMG is not ratified, the Audit Committee will evaluate the basis for the stockholders vote when determining whether to continue the firm s engagement. Even if the selection of Sallie Mae s independent registered public accounting firm is ratified, the Audit Committee may direct the appointment of a different independent registered public accounting firm at any time during 2016 if, in its discretion, it determines such a change would be in the Company s best interests.

### **Board of Directors Recommendation**

THE BOARD OF DIRECTORS RECOMMENDS A VOTE <u>FO</u>R RATIFICATION OF THE APPOINTMENT OF KPMG AS SALLIE MAE S INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM FOR 2016.

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### **CORPORATE GOVERNANCE**

### Role and Responsibilities of the Board of Directors

The Board of Directors believes strong corporate governance is critical to achieving Sallie Mae s performance goals and to maintaining the trust and confidence of investors, employees, regulatory agencies and other stakeholders.

The primary responsibilities of the Board of Directors are to:

Review Sallie Mae s long-term strategies and set long-term performance metrics;

Review risks affecting Sallie Mae and its processes for managing those risks, and oversee assignment of various aspects of risk management, compliance, and governance;

Select, evaluate, and compensate the Chief Executive Officer and our named executive officers;

Plan for succession of the Chief Executive Officer and members of the executive management team;

Review and approve Sallie Mae s annual business plan and multi-year strategic plan, and periodically review performance against such plans;

Review and approve major transactions and business initiatives;

Through its Audit Committee, select and oversee Sallie Mae s independent registered public accounting firm;

Recommend director candidates for election by stockholders; and

Evaluate its own effectiveness.

## **Board Governance Guidelines**

The Board of Directors Governance Guidelines (the Guidelines ) are reviewed each year by the NGC Committee, which from time to time will recommend changes to the Board of Directors. The Guidelines are

published at <u>www.salliemae.com</u> under Investors, Corporate Governance and a written copy may be obtained by contacting the Corporate Secretary at <u>corporatesecretary@salliemae.com</u>. The Guidelines, along with Sallie Mae s

By-Laws, embody the following governance practices, among others:

A majority of the members of the Board of Directors must be independent directors and all members of the Audit and NGC Committees must be independent.

All directors stand for re-election each year. Directors are elected under a majority vote standard in uncontested elections.

We combine the roles of Chairman of the Board of Directors and Chief Executive Officer. We also have a Lead Independent Director elected by the Board of Directors.

Each regularly scheduled Board of Directors meeting concludes with an executive session in which only members of the Board of Directors participate. Each regularly scheduled committee meeting also generally concludes with an executive session presided over by the committee chair.

We maintain stock ownership and retention guidelines for directors and executive officers.

The Board of Directors and its committees conduct performance reviews annually.

The Board of Directors and its committees may engage their own advisors.

During 2015, the Board of Directors amended the Guidelines to remove the mandatory retirement age for Directors.

# **Board Leadership Structure**

Raymond J. Quinlan serves as Chairman of the Board of Directors and our Chief Executive officer. The Board of Directors believes Mr. Quinlan is best situated to serve as Chairman of the Board of Directors based upon his significant consumer banking experience. In addition, the Board of Directors believes Mr. Quinlan s combined

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roles as Chairman of the Board of Directors and Chief Executive Officer position him to identify effectively Sallie Mae s strategic priorities and lead discussions on the execution of Company strategy. Mr. Quinlan s industry-specific experience and expertise allow him to direct effectively discussions and focus decision-making on those items most important to Sallie Mae s overall success.

To assist in discharging its oversight responsibilities, the Board of Directors appoints a Lead Independent Director. Mr. Child currently serves as the Lead Independent Director. The Lead Independent Director and the Chair of the NGC Committee are responsible for leading the annual performance review of the Chief Executive Officer. In addition, the Lead Independent Director will continue to act as an active liaison between management and Sallie Mae s independent directors, maintaining frequent contact with both Mr. Quinlan to advise him on the progress of the Board of Directors committee meetings, and with individual independent directors concerning developments affecting the Company. Through the role of an active, engaged Lead Independent Director, the Board of Directors believes its leadership structure is appropriately balanced between promoting Sallie Mae s strategic development with the Board of Directors management oversight function. The Board of Directors also believes its leadership structure has created an environment of open, efficient communication between the Board of Directors and management, enabling the Board of Directors to maintain an active, informed role in risk management by being able to monitor and manage those matters that may present significant risks to Sallie Mae.

# Director Independence

For a director to be considered independent, the Board of Directors must determine the director does not have any direct or indirect material relationship with Sallie Mae. The Board of Directors has adopted the Guidelines, which embody the corporate governance principles and practices of the Company. The Guidelines include the standards for determining director independence, which conform to the independence requirements of the NASDAQ listing standards.

The Board of Directors has determined that all of the individuals who served as a director during 2015 and all nominees standing for election at the Annual Meeting, other than Mr. Quinlan, our Chief Executive Officer, are independent of Sallie Mae.

Each member of the Board of Directors Audit and NGC Committees is independent within the meaning of the NASDAQ listing standards, SEC Exchange Act Rule 10A-3 and Sallie Mae s own director independence standards set forth in the Guidelines.

### Board, Committee and Annual Meetings Attendance

Our Board of Directors met 10 times in 2015. Each of the then-serving directors attended at least 75 percent of the total number of meetings of the Board of Directors and committees on which he or she served. Directors are expected to attend the Annual Meeting, and all then-serving members of the Board of Directors attended the Annual Meeting in June 2015.

### Roles of the Board and Its Committees

The Company s Board of Directors has established the following standing committees to assist in its oversight responsibilities: Audit; Nominations, Governance and Compensation (NGC); Risk; Executive and Strategic Planning; and Preferred Stock. Each committee is governed by a Board-approved written charter, which is evaluated annually and which sets forth the respective committee s functions, responsibilities and delegated authority. Membership of each of the committees is established on an annual basis.

Committee charters are available at <a href="www.salliemae.com">www.salliemae.com</a> under Investors, Corporate Governance. Stockholders may obtain a written copy of a committee charter by contacting the Corporate Secretary at <a href="corporatesecretary@salliemae.com">corporatesecretary@salliemae.com</a> or SLM Corporation, 300 Continental Drive, Newark, Delaware 19713.

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The following table sets forth the membership and number of meetings held for each committee of the Board of Directors during 2015.

|                     | Audit<br>Committee <sup>(1)</sup> | Nominations,<br>Governance<br>and Compensation<br>Committee | Risk<br>Committee <sup>(2)</sup> | Executive and Strategic Planning Committee | Preferred Stock<br>Committee |
|---------------------|-----------------------------------|---|----------------------------------|--|------------------------------|
| Paul G. Child       | *                                 |   | *                                |  |                              |
| Carter Warren       |                                   |   |                                  |  |                              |
| Franke+             |                                   | *   | ***                              | *  |                              |
| Earl A. Goode       |                                   | *   | *                                | X Co-Chair                                 |                              |
| Ronald F. Hunt+     | *                                 | **  |                                  |  |                              |
| Marianne M.         |                                   |   |                                  |  |                              |
| Keler++             | *                                 |   |                                  |  |                              |
| Jim Matheson        |                                   | *   | *                                |  |                              |
| Jed H. Pitcher      | X                                 | *   |                                  |  | *                            |
| Frank C. Puleo+     |                                   |   | X                                | *  |                              |
| Raymond J.          |                                   |   |                                  |  |                              |
| Quinlan+            |                                   |   |                                  | X Co-Chair                                 |                              |
| Vivian Schneck-Last | *                                 |   | *                                | *  |                              |
| William N.          |                                   |   |                                  |  |                              |
| Shiebler+           |                                   | X   |                                  | *  | *                            |
| Robert S. Strong    | *                                 |   | *                                |  | X                            |
| Number of Meetings  |                                   |   |                                  |  |                              |
| in 2015             | 12                                | 11  | 7                                | 1  | 1                            |
|                     |                                   |   |                                  |  |                              |

# X Chair

- + Also serves as a member of the Sallie Mae Bank Compliance Committee.
- ++ Also serves as Chair of the Sallie Mae Bank Compliance Committee.

<sup>\*</sup> Committee Member

<sup>\*\*</sup> On September 22, 2015, Mr. Hunt ceased to be a member of the Nominations, Governance and Compensation Committee.

<sup>\*\*\*</sup>On September 22, 2015, Ms. Franke ceased to be a member of the Risk Committee.

- (1) The Board of Directors determined Mr. Child, Mr. Pitcher, and Mr. Strong each qualified as an Audit Committee Financial Expert as set forth in Item 407 of Regulation S-K. During 2015, none of the Audit Committee members served on the audit committee of more than three public companies.
- (2) The Board of Directors determined Mr. Child, Ms. Warren Franke, Mr. Pitcher, Ms. Schneck-Last, and Mr. Strong each qualified as a Risk Management Expert as such term is defined by the Dodd-Frank Wall Street Reform and Consumer Protection Act ( Dodd-Frank ) and the rules and regulations promulgated thereunder.

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# Risk Oversight

The Board of Directors and its committees oversee Sallie Mae s overall strategic direction, including setting risk management philosophy, tolerance and parameters, and establishing procedures for assessing the risks of each business line as well as the risk management practices the management team develops and utilizes. Management escalates to the Board of Directors and its committees any significant departures from established tolerances and parameters and reviews new and emerging risks. The primary risk oversight responsibilities of each of the standing committees of our Board of Directors are as follows:

| <b>Board Committee</b>   | Primary Oversight Responsibilities  |
|--|---|
| Audit Committee  | development of financial statements and periodic public reports;  |
|  | sufficiency of internal controls over financial reporting and disclosure controls;  |
|  | engagement of, and communications with, our independent registered accounting firm; and   |
|  | operation of internal audit function, staffing and work plan.   |
| Nominations, Governance<br>and Compensation (NGC)<br>Committee | approve all compensation and benefits for our Chief Executive Officer, Executive Vice Presidents, and independent directors;          |
| Commerce   | approve equity-based compensation plans;  |
|  | management s administration of employee benefit plans;  |
|  | management succession planning;   |
|  | confirm our compensation practices properly balance risk and reward and do not promote excessive risk-taking;                         |
|  | implement good governance policies and measures for Sallie Mae and our Board of Directors;  |
|  | recommend nominees for election to the Board of Directors;  |
|  | conduct assessments of the performance of our Board of Directors and its committees; and  |
|  | review related party transactions.  |
| Risk Committee   | monitor our major risk categories, including Credit, Funding and Liquidity, Market, Compliance, Legal, Operational, and Reputational; |
|  | review our risk management framework and supporting governance structure, roles and responsibilities established by management; and   |

creation of our risk appetite and regular reviews of key risk measures.

# **Executive and Strategic Planning Committee**

engage the Chief Executive Officer and senior management in the strategic planning process and recommend proposals regarding the Company s long-term strategic initiatives.

# **Preferred Stock Committee**

monitor and evaluate our business activities in light of the rights of holders of the Company s preferred stock.

### Sallie Mae Bank Committees

All members of the Board of Directors also serve as members of the board of directors of our wholly-owned subsidiary, Sallie Mae Bank (the Bank) and its committees. Our Audit, NGC and Risk committees perform similar oversight roles for the Bank. Separately, a Compliance Committee of the Bank Board of Directors has oversight over the establishment of standards related to our monitoring and control of legal and regulatory compliance risks and the qualification of employees overseeing these functions. The chair of the Compliance Committee is Ms. Keler. Other members of the Compliance Committee are: Mr. Hunt; Ms. Franke; Mr. Puleo; Mr. Shiebler; Mr. Quinlan; and Mr. James Truitt, our Chief Compliance Officer.

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### **Nominations Process**

The NGC Committee considers for nomination to the Board of Directors candidates recommended by stockholders and Board of Directors members. The candidates are evaluated based on the needs of the Board of Directors and Sallie Mae at that time. The Board of Directors seeks representation that reflects gender, ethnic, and geographic diversity. The minimum qualifications and attributes the NGC Committee believes a director nominee must possess include:

Knowledge of the business of Sallie Mae;

Proven record of accomplishment;

Willingness to commit the time necessary for Board of Directors service;

Integrity and sound judgment in areas relevant to the business;

Ability to challenge and stimulate management; and

Impartiality in representing stockholders;

Independence.

To recommend a candidate, stockholders should send, in writing, the candidate s name, credentials, contact information, and his or her consent to be considered as a candidate to the Chair of the NGC Committee at corporatesecretary@salliemae.com or c/o Corporate Secretary, SLM Corporation, 300 Continental Drive, Newark, Delaware 19713. The stockholder should also include his or her contact information and a statement of his or her share ownership. The nomination deadline for the 2016 Annual Meeting has now closed. A stockholder wishing to nominate a candidate must comply with the notice and other requirements described under Stockholder Proposals for the 2017 Annual Meeting in this proxy statement.

# **Related Party Transactions**

Sallie Mae has a written policy regarding review and approval of related party transactions. Transactions covered by the policy are transactions involving Sallie Mae in excess of \$120,000 in any year in which any director, nominee, executive officer, or greater-than-five percent beneficial owner of the Company, or any of their respective immediate family members, has or had a direct or indirect interest, other than as a director or less-than-ten percent owner of an entity involved in the transaction ( Related Party Transactions ). Loans made in the ordinary course of

Sallie Mae s business to executive officers, directors and their family members are considered Related Party Transactions and, are pre-approved. Moreover, the Bank has also adopted written policies to implement the requirements of Regulation O of the Board of Governors of the Federal Reserve System, which restricts the extension of credit to directors and executive officers and their family members and other related interests. Under these policies,

extensions of credit that exceed regulatory thresholds must be, and are, approved by the Board of Directors of the Bank.

Under the Related Party Transactions policy, the Corporate Secretary will notify the Chair of the NGC Committee of any proposed Related Party Transaction, and the Chair of the NGC Committee will determine if approval under the policy is required. If required, the NGC Committee will then review the proposed Related Party Transaction and make a recommendation to the Board of Directors regarding whether to approve the transaction. In considering a transaction, the NGC Committee takes into account whether a transaction would be on terms no less favorable to an unaffiliated third-party under the same or similar circumstances.

## Political Expenditures

The Company s current policy on political activities is publicly available on our website at www.salliemae.com under Investors, Corporate Governance and sets forth the principles regarding the Company s stance on political activities. We comply with federal, state and local lobbying registration and disclosure requirements, and we do not engage in grassroots lobbying. We work closely with the NGC Committee to review and reconsider our existing policies, procedures, and decision-making approaches to government relations and political activities.

At this time, we have one long-term, experienced employee engaged in lobbying activities exclusively related to matters that directly or indirectly affect the Private Education Loan industry and the Company's mission. Our involvement with industry associations is currently very limited and restricted to committee participation focused on the Private Education Loan industry or consumer protection regulation related to the same. In 2015, we did not pay more than \$100,000 to any industry association or other group of which we are a member. We report the estimated portions of these expenses attributable to political expenditures by these entities in our lobbying disclosure reports.

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Quarterly disclosures detailing Company lobbying activities and expenditures, as required by the Lobbying Disclosure Act of 1995, are posted online by the Clerk of the U.S. House of Representatives and the Secretary of the U.S. Senate. Disclosures relating to contributions by our Political Action Committee are posted online by the Federal Election Commission (FEC). We will continue to comply with all applicable laws and regulations on disclosure of those activities.

At this time, we do not believe the preparation and dissemination of any additional reports on these matters would provide any meaningful information to our stockholders. We will continue to consider the value to stockholders of additional reporting of our political activities as our activities evolve, and review this matter periodically with the NGC Committee.

## Formation of the Sallie Mae Political Action Committee ( PAC )

In June 2015, we formed the Sallie Mae PAC. Its predecessor prior to the Spin-Off (the Spin-Off) of Navient Corporation (Navient) in April 2014, all of its assets, and all of its activities were assumed and taken over by Navient in connection with the Spin-Off.

Our PAC is governed by an Advisory Board comprised of six employees, who represent different divisions within the Sallie Mae organization. The PAC s Advisory Board reviews and approves all PAC and corporate political contributions on a quarterly basis. The PAC s Advisory Board evaluates candidates on the basis of

their views on issues that impact Sallie Mae and its employees. It also takes note of whether Sallie Mae facilities or employees reside in a candidate s district or state.

Our PAC contributions are published on the FEC website, including the recipient and amount of all Sallie Mae PAC contributions.

### Stockholder Communications with the Board

Stockholders and other interested parties may submit communications to the Board of Directors, the non-management directors as a group, the Lead Independent Director, or any other individual member of the Board of Directors by contacting the Lead Independent Director in writing at <u>corporatesecretary@salliemae.com</u> or c/o Corporate Secretary, SLM Corporation, 300 Continental Drive, Newark, Delaware 19713.

### Code of Business Conduct

The Company has a Code of Business Conduct that applies to Board of Directors members and all employees. The Code of Business Conduct is available on the Company s website (www.salliemae.com under Investors, Corporate Governance) and a written copy is available from the Corporate Secretary. The Company intends to post amendments to or waivers of the Code of Business Conduct, if any (to the extent applicable to the Company s chief executive officer, principal financial officer or principal accounting officer or any director), at this location on its website.

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## REPORT OF THE AUDIT COMMITTEE OF THE BOARD OF DIRECTORS

The Audit Committee hereby reports as follows:

- 1. Management has the primary responsibility for the financial statements and the reporting process, including the system of internal accounting controls. The Audit Committee, in its oversight role, has reviewed and discussed the audited financial statements with the Company s management.
- 2. The Audit Committee has discussed with the Company's internal auditors and the Company's independent registered public accounting firm the overall scope of, and plans for, their respective audits. The Audit Committee has met with the internal auditors and independent registered public accounting firm, separately and together, with and without management present, to discuss the Company's financial reporting process and internal accounting controls in addition to any other matters required to be discussed by the statement on Auditing Standards No. 16, Communications with Audit Committees, as adopted by the Public Company Accounting Oversight Board (PCAOB), as may be modified or supplemented.
- 3. The Audit Committee has received the written disclosures and the letter from KPMG LLP required by applicable requirements of the PCAOB regarding KPMG LLP s communications with the Audit Committee concerning independence, and has discussed with KPMG LLP its independence.
- 4. The Audit Committee has an established charter outlining the practices it follows. The charter is available on the Company s website at www.salliemae.com under Investors, Corporate Governance.
- 5. The Company s Audit Committee has policies and procedures that require the pre-approval by the Audit Committee of all fees paid to, and all services performed by, the Company s independent registered public accounting firm. At the beginning of each year, the Audit Committee approves the proposed services, including the nature, type and scope of service contemplated and the related fees, to be rendered by the firm during the year. In addition, engagements may arise during the course of the year that are outside the scope of the initial services and fees approved by the Audit Committee. Any such additional engagements are approved by the Audit Committee or by the Audit Committee chair pursuant to authority delegated by the Audit Committee. For each category of proposed service, the independent registered public accounting firm is required to confirm that the provision of such services does not impair its independence. Pursuant to the Sarbanes-Oxley Act of 2002, the fees and services provided as noted in the table below were authorized and approved by the Audit Committee in compliance with the pre-approval policies and procedures described herein.
- 6. Based on the review and discussions referred to in paragraphs (1) through (5) above, the Audit Committee recommended to the Board of Directors of the Company, and the Board has approved, that the audited financial statements be included in the Company s Annual Report on Form 10-K for the fiscal year ended December 31, 2015 for filing with the Securities and Exchange Commission.

Audit Committee

Jed H. Pitcher (Chair)

Paul G. Child

Ronald F. Hunt

Marianne M. Keler

Vivian C. Schneck-Last

Robert S. Strong

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## INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

#### Independent Registered Public Accounting Firm Fees for 2015 and 2014

Aggregate fees billed for services performed for Sallie Mae by its independent accountant, KPMG LLP, for fiscal years ended December 31, 2015 and 2014, are set forth below.

|                    |      | 2015      | 2014            |
|--------------------|------|-----------|-----------------|
| Audit Fees         | \$   | 1,660,775 | \$<br>1,819,490 |
| Audit-Related Fees | \$   | 390,000   | \$<br>200,000   |
| Tax Fees           | \$   | 530,246   | \$<br>588,850   |
| All Other Fees     |      |           |                 |
| Total              | \$ 2 | 2,581,021 | \$<br>2,608,340 |

Audit Fees. Audit fees include fees for professional services rendered for the audits of the consolidated financial statements of Sallie Mae and statutory and subsidiary audits, issuance of comfort letters, consents, income tax provision procedures, and assistance with review of documents filed with the SEC.

Audit-Related Fees. Audit-related fees include fees for assurance and other services related to service provider compliance reports, trust servicing and administration reports, internal control reviews, and attest services that are not required by statute or regulation.

Tax Fees. Tax fees include fees for federal and state tax compliance, and tax consultation services. For 2015, the Tax Fees billed by KPMG LLP and reported above include fees of \$342,796 for federal and state tax compliance, and tax consultation services allocable to

Navient Corporation (Navient) in connection with the joint 2014 tax return filed following the Spin-Off and for which Navient made payment.

*All Other Fees.* All other fees for the fiscal year ended December 31, 2015 were \$0. All other fees for the fiscal year ended December 31, 2014 were \$0.

## **Pre-Approval Policies and Procedures**

The Audit Committee s charter addresses the approval of audit and non-audit services to be provided by the independent registered public accounting firm to the Company. The Audit Committee s charter requires all services to be provided by the Company s independent registered public accounting firm be pre-approved by the Audit Committee or its Chair. Each approval of the Audit Committee or the Chair of the Audit Committee must describe the services provided and set a dollar limit for the services. The Audit Committee, or its Chair, pre-approved all audit and non-audit services provided by KPMG LLP during 2015. Reporting is provided to the Audit Committee regarding services the Chair of the Audit Committee pre-approved between committee meetings. The Audit Committee receives regular reports from management regarding the actual provision of all services by KPMG LLP. No services provided by our independent registered public accounting firm were approved by the Audit Committee pursuant to the *de minimis* exception to the pre-approval requirement set forth in paragraph (c)(7)(i)(C) of Rule 2-01 of Regulation S-X.

## OWNERSHIP OF COMMON STOCK

The following table provides information about each stockholder known to Sallie Mae to beneficially own more than five percent of the outstanding shares of our Common Stock, based solely on the information filed by each such stockholder in 2016 for the year ended December 31, 2015, on Schedule 13G, as amended, as applicable under the Exchange Act. As of February 29, 2016, the Company had 427,557,044 outstanding shares of Common Stock.

| Name and Address of Beneficial Owner                    | Shares <sup>(1)</sup> | Percent <sup>(1)</sup> |
|---|-----------------------|------------------------|
| BlackRock, Inc. <sup>(2)</sup>                          | 48,902,329            | 11.5%                  |
| 55 East 52nd Street                                     |                       |                        |
| New York, NY 10022                                      |                       |                        |
| Goldman Sachs Asset Management <sup>(3)</sup>           | 46,799,134            | 11.0%                  |
| 200 West Street   |                       |                        |
| New York, NY 10282                                      |                       |                        |
| FMR LLC <sup>(4)</sup>                                  | 38,307,001            | 8.989%                 |
| 245 Summer Street,                                      |                       |                        |
| Boston, Massachusetts 02210                             |                       |                        |
| Barrow, Hanley, Mewhinney & Strauss, LLC <sup>(5)</sup> | 35,918,545            | 8.43%                  |
| 2200 Ross Avenue  |                       |                        |
| 31st Floor  |                       |                        |
| Dallas, TX 75201-2761                                   |                       |                        |
| Prudential Financial, Inc. <sup>(6)</sup>               | 34,605,945            | 8.1%                   |
| 751 Broad Street  |                       |                        |
| Newark, New Jersey 07102-3777                           |                       |                        |
| Jennison Associates LLC <sup>(7)</sup>                  | 34,141,682            | 8.0%                   |
| 466 Lexington Avenue                                    |                       |                        |
| New York, NY 10017                                      |                       |                        |

The Bank of New York Mellon Corporation<sup>(8)</sup>

33,112,058

7.77%

225 Liberty Street

New York, New York 10286

- (1) Based on information in the most recent Schedule 13G or Schedule 13G amendment, as the case may be, filed with the Securities and Exchange Commission pursuant to the Exchange Act with respect to holdings of the Company s Common Stock as of December 31, 2015. Percentages are based on computations contained in the Schedule 13G or Schedule 13G amendment of the reporting entity.
- (2) Information is as of December 31, 2015 and is based upon a Schedule 13G/A, filed with the SEC on January 8, 2016, by BlackRock, Inc., a Delaware corporation. The reporting entity reported the sole power to vote or direct the voting for 46,619,932 shares of Common Stock and the sole power to dispose of or direct the disposition of 48,902,329 shares of Common Stock.
- (3) Information is as of December 31, 2015 and is based upon a Schedule 13G/A, filed with the SEC on February 10, 2016, by Goldman Sachs Asset Management (Goldman Sachs Asset Management, L.P., together with GS Investment Strategies, LLC, Goldman Sachs Asset Management), a Delaware limited partnership. The reporting entity reported shared power to vote or to direct the vote for 40,841,305 shares of Common Stock and shared power to dispose of or direct the disposition of 46,799,134 shares of Common Stock.
- (4) Information is as of December 31, 2015 and is based upon a Schedule 13G/A, filed with the SEC on February 12, 2016 by FMR LLC, a Delaware limited liability company, and Abigail P. Johnson, through her control of the subsidiaries of FMR LLC. The reporting entity reported the sole power to direct the voting of 182,422 shares of Common Stock and the sole power to dispose of or direct the disposition of 38,307,001 shares of Common Stock.
- (5) Information is as of December 31, 2015 and is based upon a Schedule 13G, filed with the SEC on February 3, 2016, by Barrow, Hanley, Mewhinney & Strauss, LLC, a Delaware limited liability company. The reporting entity reported sole power to vote or direct the vote for 12,803,449 shares of Common Stock, shared power to vote or to direct the vote for 23,115,096 shares of Common Stock and sole power to dispose or to direct the disposition of 35,918,545 shares of Common Stock.
- (6) Information is as of December 31, 2015 and is based upon a Schedule 13G/A, filed with the SEC on January 28, 2016, by Prudential Financial, Inc., a New Jersey corporation, and its direct or indirect subsidiaries. The reporting entity reported the sole power to vote or direct the voting for 1,752,950 shares of Common Stock, shared power to vote or direct the voting for 32,420,555 shares of Common Stock, the sole power to dispose of or direct the disposition of 1,752,950 shares of Common Stock, and shared power to dispose of or direct the disposition of 32,852,995 shares of Common Stock.
- (7) Information is as of December 31, 2015 and is based upon a Schedule 13G/A, filed with the SEC on February 5, 2016, by Jennison Associates LLC, a Delaware limited liability company. The reporting entity reported the sole power to vote or direct the voting for 33,709,242 shares of Common Stock and shared power to dispose of or

direct the disposition of 34,141,682 shares of Common Stock.

(8) Information is as of December 31, 2015 and is based upon a Schedule 13G/A, filed with the SEC on February 2, 2016, by The Bank of New York Mellon Corporation, a New York corporation, and its direct or indirect subsidiaries. The reporting entity reported the sole power to vote or direct the voting for 28,924,014 shares of Common Stock, the sole power to dispose of or direct the disposition of 32,901,777 shares of Common Stock, and shared power to dispose of or direct the disposition of 209,317 shares of Common Stock.

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#### OWNERSHIP OF COMMON STOCK BY DIRECTORS AND EXECUTIVE OFFICERS

The following table sets forth information concerning the beneficial ownership of Sallie Mae s Common Stock by: (i) our current directors and nominees; (ii) the NEOs listed in the Summary Compensation Table; and (iii) all of the Company s current directors and executive officers as a group. Under SEC rules, beneficial ownership for purposes of this table takes into account shares as to which the individual has or shares voting and/or investment power as well as shares that may be acquired within 60 days (such as by exercising vested stock options). Information is provided as of March 31, 2016, unless noted otherwise. The beneficial owners listed have sole voting and investment power with respect to shares beneficially owned, except as to the interests of spouses or as otherwise indicated.

|   | Shares <sup>(1)</sup> | Vested Options(2) | Total<br>Beneficial<br>Ownership | Percent<br>of<br>Class |
|---|-----------------------|-------------------|----------------------------------|------------------------|
| Director Nominees                                   |                       |                   |                                  |                        |
| Paul G. Child                                       | 15,540                | 106               | 15,646                           | *                      |
| Carter Warren Franke                                | 13,887                |                   | 13,887                           | *                      |
| Earl A. Goode                                       | 52,095                | 47,748            | 99,843                           | *                      |
| Ronald F. Hunt <sup>(3)</sup>                       | 250,809               | 41,748            | 292,557                          | *                      |
| Marianne M. Keler                                   | 38,912                | 871               | 39,783                           | *                      |
| Jim Matheson  | 7,834                 |                   | 7,834                            | *                      |
| Jed H. Pitcher <sup>(4)</sup>                       | 20,435                | 1,496             | 21,931                           | *                      |
| Frank C. Puleo                                      | 56,095                | 31,748            | 87,843                           | *                      |
| Raymond J. Quinlan                                  | 1,285,135             |                   | 1,285,135                        | *                      |
| Vivian C. Schneck-Last                              | 7,834                 |                   | 7,834                            | *                      |
| William N. Shiebler <sup>(5)</sup>                  | 16,875                | 801               | 17,676                           | *                      |
| Robert S. Strong                                    | 25,887                |                   | 25,887                           | *                      |
| Named Executive Officers                            |                       |                   |                                  |                        |
| Laurent C. Lutz                                     | 1,073,650             | 66,139            | 1,139,789                        | *                      |
| Steven J. McGarry <sup>(6)</sup>                    | 303,542               | 8,246             | 311,788                          | *                      |
| Charles P. Rocha                                    | 228,372               | 32,792            | 261,164                          | *                      |
| Jeffrey F. Dale                                     | 150,520               |                   | 150,520                          | *                      |
| Current Directors and Executive Officers as a Group |                       |                   |                                  |                        |
| (18 Persons)  | 3,950,405             | 240,281           | 4,190,686                        | 0.98%                  |

- (1) Includes RSUs that will vest within 60 days of March 31, 2016 as follows: Lutz 22,087; McGarry 5,543; Quinlan 27,963; Rocha 4,927.
- (2) Shares that may be acquired within 60 days of March 31, 2016, through exercise of vested stock options. Net settled options are shown on a spread basis and if not in-the-money shown as 0. Traditional stock options are included in this column on a one-to-one basis, the majority of which are currently underwater. The number of traditional stock options for each individual are as follows: Mr. Goode 22,600; Mr. Hunt 16,600; Mr. Pitcher 500; and Mr. Puleo 6,600.

- (3) Share total includes 48,067 shares credited as phantom stock units to a deferred compensation plan account.
- (4) Includes 2,633 shares held in trust.
- (5) Includes 1,027 shares held in trust.
- (6) Includes 110 shares credited as phantom stock units due to a deferred compensation plan account, and 2,141 shares held in a 401(k) account.

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## **EXECUTIVE OFFICERS**

Our executive officers are appointed annually by the Board of Directors. The following sets forth biographical information concerning Sallie Mae s executive officers who are not directors. Biographical information for Mr. Quinlan is included in Proposal 1 Election of Directors.

| Name and Age              | Position and Business Experience   |
|---------------------------|--|
| Laurent C. Lutz           | Executive Vice President, General Counsel and Corporate Secretary, SLM Corporation May 2012 to present; Executive Vice President and General Counsel,  |
| 56                        | SLM Corporation January 2011 to May 2012   |
|                           | Chief Legal Officer and Corporate Secretary, BearingPoint, Inc., a global management and technology consulting firm March 2006 to December 2008. On February 27, 2009, BearingPoint, Inc. filed for bankruptcy protection under Chapter 11 of the U.S. Bankruptcy Code |
| Steven J. McGarry         | Executive Vice President and Chief Financial Officer, SLM Corporation May 2014 to present; Senior Vice President Corporate Finance and Investor Relations, SLM   |
| 58                        | Corporation June 2013 to April 2014; Senior Vice President Investor Relations, SLM Corporation June 2008 to June 2013  |
| Charles P. Rocha          | Executive Vice President and Chief Marketing Officer, SLM Corporation February 2015 to present; Senior Vice President and Chief Marketing Officer, SLM   |
| 54                        | Corporation February 2013 to February 2015; Senior Vice President Student Lending Sales & Marketing, SLM Corporation September 2009 to January 2013  |
|                           | Senior Vice President Strategic Integration Executive, Bank of America 2008 to 2009  |
| Paul F. Thome             | Executive Vice President and Chief Administrative Officer, SLM Corporation and President of Sallie Mae Bank, February 2016 to present; Senior Vice President SLM   |
| 65                        | Corporation and President of Sallie Mae Bank, January 2011 to February 2016;<br>Senior Vice President Business Finance, March 2009 to January 2011   |
|                           | Chief Financial Officer and Co-Founder, Credit One Financial Services LLC, October 2006 to March 2009  |
|                           | Executive Vice President, MBNA Corporation 1996 to 2006  |
| <b>Jeffrey F. Dale</b> 54 | Senior Vice President and Chief Risk Officer, SLM Corporation July 2014 to present   |
| J4                        | North American Group Risk Director, Citigroup February 2009 to July 2014; Divisional Risk Officer, Lloyds TSB July 2006 to February 2009   |

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#### **EXECUTIVE COMPENSATION**

## NOMINATIONS, GOVERNANCE AND COMPENSATION COMMITTEE REPORT

The year ended December 31, 2015 marked another successful year for Sallie Mae. 2015 was our first full year of operations post separation from Navient Corporation (Navient). We remain the leader in the Private Education Loan marketplace. Excluding those members of our compensation peer group engaged in significant mergers and acquisitions in 2015<sup>(1)</sup>, for the year we exceeded our compensation peers in earnings per share growth, return on equity, and return on assets.

In 2015, we completed the final steps of our operational separation from Navient, most notably with the implementation of a new originations platform. Our company had a terrific performance year, all the while having made meaningful and deliberate investments to improve the experience of our customers. These investments in our online servicing platform, mobile applications, on-shoring of customer operations, and people development have resulted in a significant improvement in our customer satisfaction metrics. These improvements coupled with our 40% increase in year-over-year earnings per share and gains in market share made 2015 an exceptional year by all measures.

We have worked carefully and deliberately with our management and independent compensation consultant to recognize our employees for their 2015 performance in a manner that reflects the strength of our results. For 2016, we are introducing a new performance stock unit component as part of our long-term incentive compensation program for Named Executive Officers. This program provides yet another tool to align executive compensation with the long-term performance of the Company and our shareholder interests.

These changes in our compensation program have been put in place by our Committee as a way to promote prudent management decision-making and to profitably drive the evolution of our consumer banking business, all while ensuring we motivate, reward, and retain employees.

In conclusion, we have reviewed and discussed with management the Compensation Discussion and Analysis contained in this proxy statement. Based on this review and discussion, we have recommended to the Board of Directors its inclusion herein and its incorporation by reference in the Company s Annual Report on Form 10-K for the year ending December 31, 2015.

Nominations, Governance and Compensation Committee

William N. Shiebler, Chair

Carter Warren Franke

Earl A. Goode

Jim Matheson

Jed H. Pitcher

(1) Bank of the Ozarks, PacWest Bancorp, MB Financial, Inc. and SVB Financial Group.

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#### COMPENSATION DISCUSSION AND ANALYSIS

## **Executive Summary**

In this Compensation Discussion and Analysis ( CD&A ) we describe our compensation practices and programs in the context of our five most highly compensated executive officers (hereinafter Named Executive Officers or NEOs ). It is worth noting our compensation practices and programs applicable to our NEOs in many cases also apply to senior executive employees beyond our NEOs.

## Named Executive Officers

For the fiscal year ended December 31, 2015, our Named Executive Officers were:

Raymond J. Quinlan, Chairman of the Board of Directors and Chief Executive Officer;

Steven J. McGarry, Executive Vice President and Chief Financial Officer;

Laurent C. Lutz, Executive Vice President, General Counsel and Corporate Secretary;

Charles P. Rocha, Executive Vice President and Chief Marketing Officer; and

Jeffrey F. Dale, Senior Vice President and Chief Risk Officer.

## Achievement of 2015 Management Objectives

The Company met or exceeded most of its financial and operational goals for 2015 and was in the top quartile of its compensation peer group with respect to earnings per share and asset growth, operating efficiency improvements, and returns on equity and assets.

## **Management Objective**

Prudently Grow Private Education Loan Assets and Revenues

## **Highlights**

Originated \$4.3 billion in new Private Education Loans in 2015, up 6 percent from 2014.

Maintained our average FICO scores and cosigner rates on 2015 originations at levels basically unchanged from year-end 2014 levels.

Sold \$1.5 billion of Private Education Loans to third parties, recording gains on sale of \$135 million.

Provision expense on our Private Education Loans was \$87 million for the year ended December 31, 2015, compared with \$84 million in 2014.

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|                             |  | Act           | ual                | Well<br>Capitalized<br>Regulatory<br>2015 |
|-----------------------------|--|---------------|--------------------|---|
|                             |  | 2014<br>Ratio | 2015<br>Ratio      | Minimum<br>Ratio                          |
| Maintain Our Strong Capital | Tier I Capital (to Average Assets)                                       | 11.5%         | 12.3% <sup>3</sup> | 5.0 percent                               |
| Position                    | Tier 1 Capital (to Risk-Weighted Assets)                                 | 15.0%         | 14.4% <sup>3</sup> | 8.0 percent                               |
|                             | Total Capital (to Risk-Weighted Assets) Common Equity Tier 1 Capital (to | 15.9%         | 15.4% <sup>3</sup> | 10.0 percent                              |
|                             | Risk-Weighted Assets)  |               | 14.4% <sup>3</sup> | 6.5 percent                               |

Complete Necessary Steps to Permit the Bank to Independently Originate and Service Private Education Loans Fully implemented the Bank s new loan origination platform.

Transitioned all outsourced call center operations from the Philippines to United States locations.

Serviced all of our Private Education Loans with our own post-Spin-Off personnel and platforms.

In the latter half of 2015, developed the ability to retain and collect charged-off loans using our own personnel.

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## **Management Objective**

Continue to Expand the Bank s Capabilities and Enhance Risk Oversight and Internal Controls

## **Highlights**

Completed the adoption of the Internal Control-Integrated Framework (2013) issued by the Committee of Sponsoring Organizations of the Treadway Commission (COSO) with respect to our internal controls over financial reporting.

Enterprise Risk Management program buildout continued and foundation for 2016 Dodd-Frank Act Stress Testing ( DFAST ) submission laid.

Strengthened our Internal Audit function by adding eight additional professional staff, implementing several new automated systems, and significantly increasing the professional certifications of Internal Audit s staff members.

Redesigned Servicemembers Civil Relief Act process and procedures approved by Department of Justice.

In 2014, we engaged a third-party firm to conduct independent audits of consumer protection processes and procedures, including our own compliance management system. At this time, that engagement is ongoing and we are beginning our second full cycle of those audits. To-date, we have received no high-risk findings.

Manage Operating Expenses While Improving Efficiency and Customer Experience Operating expenses, excluding restructuring and other reorganization expenses, were \$351 million for the year ended December 31, 2015, as compared to \$278 million for the prior year.

Restructuring and other reorganization expenses were \$5 million for the year ended December 31, 2015, compared with \$38 million for the year ended December 31, 2014.

For additional information with regard to each of these objectives and their achievement, see Part II, Item 7, Management s Discussion and Analysis of Financial Condition and Results of Operations contained in the Company s Annual Report on Form 10-K filed with the SEC on February 26, 2016.

#### **Compensation Practices Summary**

### What We Do

- ü Tie significant portions of compensation to Company performance
- ü Mitigate risk taking by utilizing equity awards vesting over 2-3 year periods, while placing caps on potential payments and maintaining equity clawback provisions

Edgar Filing: SLM CORP - Form DEF 14A Require significant share ownership by the Chairman and CEO, Executive Vice Presidents, and Senior Vice ü Presidents NGC Committee determines achievement of both corporate and individual performance of NEOs, as well as all ü aspects of their compensation and incentives Annual risk assessment of significant employee incentive plans ü What We Don t Do Since 2014, no individual employment agreements × No individual change-in-control agreements No excise tax gross-ups X No hedging of Common Stock No accelerated settlement of equity awards × No above-market returns on deferred compensation plans × No pension benefits provided X

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Chief Executive Officer Compensation Summary for 2015

An annual base salary of \$750,000.

An annual bonus of \$1,355,000 paid 50% in cash, 50% in three-year, time-vesting Restricted Stock Units (RSUs).

A long-term equity-based incentive opportunity of \$3,000,000 in three-year, time-vesting RSUs.

Other consideration and benefits valued at \$48,250.

Allocation of Compensation

The NEOs total compensation for 2015 consisted of annual base salaries, annual bonuses (determined and paid in cash and RSUs in early 2016), and LTIP awards of RSUs granted in 2015. Set forth below are the 2015 pay mix for these elements for Mr. Quinlan and for Messrs. McGarry, Rocha and Dale as a group.<sup>(1)</sup>

(1) Pursuant to his employment agreement, Mr. Lutz did not participate in incentive compensation plans in 2015 and has therefore been excluded.

#### Compensation Philosophy and Elements of Compensation

The pay-for-performance philosophy underlying our executive compensation program provides a competitive total compensation program tied to both Company and individual performance and aligned with the interests of our stockholders. We use the following principles to implement our compensation philosophy and achieve our executive compensation program objectives:

A significant portion of the total compensation of our executives is earned based on achievement of enterprise-wide goals that impact shareholder value.

Base salaries and benefits that are competitive and permit us to attract, motivate, and retain those executives who drive our success.

Compensation of our executives is heavily weighted toward long-term equity-based incentives to reward long-term growth and focus management on sustained success and shareholder value creation.

The interests of our executives should be linked with those of our common stockholders.

We provide competitive employee benefits and limited perquisites.

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The compensation program in 2015 for our NEOs consisted of seven elements. These elements, as well as the reasons why each was chosen and the ways in which each achieves our compensation objectives, are described below:

## Type of

compensated executives with a vehicle into which they can opt to defer a portion of their compensation for retirement. These opportunities are provided in lieu of any

pension benefit plans.

|   |  | Type of   |
|---|--|---|
| <b>Compensation Element</b> Base salary                               | Objective To provide a base level of cash compensation for senior executives based on level and responsibility.                          | Compensation Fixed cash compensation. Reviewed annually and adjusted as appropriate.  |
| Annual incentive bonus  | To encourage and reward senior executives for achieving annual corporate performance and individual goals.                               | Variable compensation. Annual bonus amounts for 2015 have been determined based on corporate and individual performance components and payable in a combination of cash and RSUs. RSUs are subject to transfer restrictions that lapse in equal increments over a maximum of three years. |
| Long-term equity-based incentives                                     | To motivate and retain senior executives by aligning their interests with that of stockholders through sustained performance and growth. | granted annually. In 2015, these grants were  |
| Health, Welfare and Retirement benefits                               | To promote employee health and protect financial security.   | Fixed compensation. Company subsidies and matching contributions, respectively.   |
| Deferred Compensation<br>Plan and Supplemental<br>401(k) Savings Plan | To provide retirement planning opportunities.  | Provided benefit. The Sallie Mae Deferred<br>Compensation Plan (the Deferred<br>Compensation Plan ) and the Supplemental<br>401(k) Savings Plan provide our highly  |

Severance benefits

light of major restructurings or after a change payments. Equity awards generally continue of control and provide temporary income to vest on their terms after changes of control following involuntary terminations of or involuntary terminations other than for employment other than for cause.

To maintain continuity of management in Fixed cash compensation-based severance cause. For more information, see Arrangements with Named Executive

Officers below.

Perquisites

in attracting and retaining key executives.

To provide business-related benefits to assist Fixed compensation. Consists primarily of reimbursement of ordinary and reasonable business expenses, executive physical examinations and, in limited instances, directed charitable giving made by an affiliate, The Sallie Mae Fund, upon request of our employees, for charities that align with our mission.

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**Compensation Consultant** 

# How Our Compensation Decisions Are Made

| Participant               | Roles  |
|---------------------------|--|
| Board of Directors        | Independent members establish Chief Executive Officer s compensation based on findings and recommendations of NGC Committee and Lead Independent Director.                     |
|                           | Receives report from NGC Committee with respect to annual Management Incentive Plan (MIP) target achievement and bonus pool funding.   |
| NGC Committee             | Sets annual MIP targets and approves NEO individual performance goals at the beginning of each year.   |
|                           | Establishes annual long-term equity-based incentive plan awards for senior executives, including NEOs, and establishes related performance-based metrics.                      |
|                           | Retains independent compensation consultant on annual basis.   |
|                           | Establishes peer group for comparative compensation data purposes.   |
|                           | Participates with Lead Independent Director in the annual performance and compensation review of Chief Executive Officer and recommendation to the Board of Directors.         |
|                           | Reviews and approves all aspects of NEO compensation.  |
|                           | Certifies annual achievement of MIP targets, aggregate MIP bonus pool, and NEO individual performance goals.   |
| Lead Independent Director | Participates in development and delivery of Chief Executive Officer s performance and compensation review.   |
| NGC Committee Chair       | Participates in development and delivery of Chief Executive Officer s performance and compensation review.   |
|                           | Participates with Chief Executive Officer in final review and approval of all individual MIP and long-term incentive awards to all eligible senior executives other than NEOs. |
| Chief Executive Officer   | Reviews performance of all other NEOs with NGC Committee and makes recommendations with regard to their salaries, bonuses, and long-term incentive awards.                     |
|                           | Participates with NGC Committee Chair in final review and approval of all individual MIP and long-term incentive awards to all eligible senior executives other than NEOs.     |

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Assists the NGC Committee in the review and oversight of all aspects of our

executive compensation programs, particularly as relates to the development and

interpretation of peer group membership, compensation data, and the design and implementation of executive compensation programs in light of prevailing regulatory and market practices.

Chief Risk Officer

The adoption of any proposed employee incentive compensation plan requires the Chief Risk Officer ( CRO ) to first conduct a risk assessment of the proposed incentive compensation plan to ascertain any potential material risks that may be created by the proposed plan.

In establishing compensation levels, policies, and performance for 2015, the NGC Committee also considered the results of the annual say-on-pay advisory vote of stockholders, which received the approval of approximately 87 percent of the shares present in person or represented by proxy and entitled to vote on the matter at our 2015 annual meeting of stockholders.

## Risk Assessment of Compensation Policies

The CRO coordinates the risk assessment and oversight of Sallie Mae s incentive compensation plans with a cross-functional team of Sallie Mae s senior officers from human resources, audit, compliance, and legal. The CRO s responsibilities include oversight of the annual risk review and assessment of Sallie Mae s incentive compensation plans to ensure the Company s employees are not incented to take inappropriate risks which could impact Sallie Mae s financial position and controls, reputation, and operations; and to develop policies and procedures to ensure the Company s incentive compensation plans are designed to achieve its business goals within acceptable risk parameters. The CRO periodically reports to the NGC Committee on the controls and reviews of Sallie Mae s incentive compensation plans.

The CRO presented his conclusions with respect to our 2015 management incentive and long-term incentive plans to, and the NGC Committee agreed, the risks embedded in those plans were within Sallie Mae s ability to effectively monitor and manage, properly balanced risk and reward, and were not likely to promote excessive risk taking.

## **Compensation Consultant**

The NGC Committee retains a compensation consultant to advise on relevant market practices and specific compensation programs. A representative of the compensation consultant attended meetings of the NGC Committee, as requested, and communicated with the chair of the NGC Committee. Frederic W. Cook & Co., Inc. has served as our compensation consultant (the Compensation Consultant ) since May 22, 2015. Since their appointment, some of the services the Compensation Consultant has provided have included:

Assisted in developing a peer group of companies for benchmarking executive and director compensation;

Provided market-relevant information as to the composition of director and executive compensation;

Provided views on the reasonableness of amounts and forms of director and executive compensation;

Assisted the NGC Committee with incentive plan design decisions; and

Reviewed drafts and commented on the Compensation Discussion and Analysis and related compensation tables for the proxy statement.

From time to time, the NGC Committee considers the independence of the Compensation Consultant in light of SEC rules and NASDAQ listing standards. At this time, the NGC Committee has concluded there is no conflict of interest with regard to the Compensation Consultant.

## Committee Interlocks and Insider Participation

All members of the NGC Committee are independent directors and no current member is or has been an employee of Sallie Mae. During 2015, none of our executive officers served on a compensation committee (or its equivalent) or board of directors of another entity whose executive officer served on the NGC Committee.

## Peer Group Analysis

The NGC Committee works with the Compensation Consultant to select a financial services peer group for purposes of identifying and considering comparative compensation data in determining the compensation of our Chief Executive Officer and other NEOs. We revised our peer group in 2015 to more accurately compare to the size and scope of our current business following completion of the Spin-Off. The peer group utilized for purposes of setting NEO compensation components is as follows:

**Peer Group** 

Bank of the Ozarks PacWest Bancorp

Commerce Bancshares, Inc. Private Bancorp, Inc.

Everbank Financial Corp. Prosperity Bancshares, Inc.

First Republic Bank/CA Signature Bank

F.N.B. Corporation SVB Financial Group

Hancock Holding Company Texas Capital Bancshares, Inc.

IberiaBank Corporation Webster Financial Corp.

MB Financial, Inc. Western Alliance Bancorporation

The NGC Committee believes it is appropriate to continuously monitor relative compensation amounts with respect to the same peer group used by management and the Board of Directors for financial performance comparisons.

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## Changes to NEO Compensation for 2016

| Change | Summary |
|--------|---------|
|--------|---------|

Introducing New MIP Metrics for 2016

We are adding an overall customer satisfaction component to our existing MIP metrics.

We are changing our existing Private Education Loan Default metric to be monitored on a gross default basis, rather than a net default basis to exclude the impact of defaulted loan collections from the performance of our portfolio.

Performance Stock Units ( PSUs ) Introduced for NEO Long-Term Incentive Awards We are replacing approximately 20% of the three-year, time-vesting RSUs awarded to our NEOs with PSUs that:

vest over a range of 0% 150% based on the level of cumulative charge-offs from 2016-2018 on the fourth quarter 2015 cohort of Private Education Loans then entering full principal and interest repayment; and

have the NGC Committee approve the determination of actual performance relative to pre-established targets.

Changes to Composition of Annual Bonuses

We will continue to require our NEOs, Controller, Bank President, and Senior Vice President-Credit and Collections to receive a portion of their annual bonuses in vested RSUs with three-year, ratably lapsing transfer restrictions.

For our other MIP participant employees, annual bonuses will be paid currently in cash to better align with industry practices.

We believe that emphasis on maintaining the credit quality of our Private Education Loans over the next three years is the most important and consistent metric of our business model over this timeframe. We have selected cumulative charge-offs against our fourth-quarter 2015 full principal and interest repayment cohort as the relevant PSU credit quality metric, as loans in this cohort going into full principal and interest repayment during the fourth quarter 2015 are the first to do so since our complete operational separation from Navient in the Spin-Off.

# 2015 Management Incentive Plan for Named Executive Officers ( 2015 MIP )

The 2015 MIP used Core Earnings Per Share ( Core EPS ) as the performance metric for establishing its funding pool. A combination of corporate metrics and individual performance goals were then used to guide the NGC Committee in its exercise of downward discretion for determining the final awards to the NEOs. For the NEOs, the corporate and individual performance components of their bonus targets were 80% and 20%, respectively.

For the corporate portion of the 2015 MIP, five corporate performance metrics were utilized. These metrics were derived from management s 2015 objectives identified in Sallie Mae s annual business plan. Those metrics were:

Core Earnings Per Share)

Private Education Loan Originations;

Operating Expenses;

Net Private Education Loan Defaults as a Percentage of Average Loan Balances in Full Principal and Interest Repayment; and

Weighted Average Origination FICO Scores.

Minimum, target, and maximum achievement levels were set for each performance metric and a weight assigned to each performance metric based on its relative importance to the Company s overall operating plan. Unless otherwise limited by an employment agreement, our NEOs are each eligible to receive bonuses up to a stated maximum percentage of their base salary.

#### 2015 MIP Computation

In January 2016, the NGC Committee and the Lead Independent Director reviewed our relative achievement of the previously identified bonus pool funding and approved corporate performance metrics and, after discussions with our Chief Executive Officer, determined that for the year ended December 31, 2015 (i) the bonus pool funding should be at the maximum level based on the achievement of Core EPS of \$0.59 and (ii) the weighted achievement of the 2015 MIP corporate performance metrics was attained at a level of 113.3 percent of the targets set under the 2015 MIP.

To determine final awards, the NGC Committee exercised downward discretion from the bonus pool funding level to reduce the NEOs bonus payouts under the 2015 MIP funding pool to more precisely correlate the achievement of the relative percentages of both corporate and individual performance components applicable to each NEO. The following chart provides more information on the computation of the corporate performance score.

Corporate Performance Goal Target Actual Award Weighting Corporate
Performance Factor Performance

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|  |         |               |        |     | Score  |
|--|---------|---------------|--------|-----|--------|
| Core Earnings Per Share                      | \$ 0.49 | \$<br>0.59    | 150.0% | 35% | 52.50% |
| Private Education Loan Originations          | \$4,300 | \$<br>4,334.5 | 103.5% | 25% | 25.88% |
| Operating Expenses                           | \$ 325  | \$<br>350.4   | 68.7%  | 25% | 17.18% |
| Net Private Education Loan Defaults (as % of |         |               |        |     |        |
| Average Loan Balances in Full Repayment)     | 1.10%   | 0.82%         | 128.0% | 10% | 12.80% |
| Weighted Average 2015 Originations FICO      |         |               |        |     |        |
| Scores                                       | 745     | 748           | 100.0% | 5%  | 5.00%  |
|  |         |               |        |     |        |
| Total  |         |               |        |     | 113.3% |

<sup>(1)</sup> For a description of how we calculate Core Earnings and for a reconciliation of Core Earnings to the nearest comparable GAAP measure, see Item 7, Management s Discussion and Analysis of Financial Condition and Results of Operations Core Earnings in the Company s 2015 Form 10-K.

Applying the corporate performance score of 113.3 percent and the NGC Committee s assessment of NEO individual achievement, the bonus payment to each NEO under the NEO MIP and their components are set forth below.

|                                | Target Bonu | IS |                     |      |                        |              |                        |             |          |
|--------------------------------|-------------|----|---------------------|------|------------------------|--------------|------------------------|-------------|----------|
|                                | as a        |    | 2015                |      |                        |              |                        |             |          |
|                                | % of        |    | 2015                | 201  | 5 Corporate            | e In         | dividual               |             |          |
|                                | Base        | Ta | rget Bon <b>t</b> s | erfo | rmance <b>H</b> e      | <b>nfo</b> r | mance Bon              | <b>u2</b> 0 | 15 Total |
| Named Executive Officer        | Salary      | \$ | Amount              | Co   | mponent <sup>(1)</sup> | Coı          | nponent <sup>(1)</sup> |             | Bonus    |
| Raymond J. Quinlan             | 150%        | \$ | 1,125,000           | \$   | 1,019,700              | \$           | 335,300                | \$ 1        | ,355,000 |
| Steven J. McGarry              | 150%        | \$ | 600,000             | \$   | 543,840                | \$           | 121,160                | \$          | 665,000  |
| Laurent C. Lutz <sup>(2)</sup> |             | \$ |                     | \$   |                        | \$           |                        | \$          |          |
| Charles P. Rocha               | 150%        | \$ | 600,000             | \$   | 543,840                | \$           | 121,160                | \$          | 665,000  |
| Jeffrey F. Dale                | 100%        | \$ | 400,000             | \$   | 362,560                | \$           | 82,440                 | \$          | 445,000  |

- (1) For the NEOs, the corporate and individual performance components of their bonus targets were 80% and 20%, respectively.
- (2) Pursuant to his employment agreement, Mr. Lutz was not eligible for participation in the 2015 MIP. The NGC Committee s assessment of NEO individual achievement considered the following:

**Raymond J. Quinlan:** During 2015, Mr. Quinlan led us in achieving significant improvements in several areas of operations, enhancing service quality and customer experience, all while increasing earning per share by 38% year-over-year. We again increased market share, lowered our cost of credit, and realized a return on equity of 18%.

**Steven J. McGarry:** Mr. McGarry and his team completed \$1.5 billion in asset sales at substantial premiums. We also completed our first ABS financing, in part allowing us to retain a net interest margin in excess of 5%.

**Charles P. Rocha:** Mr. Rocha and his team exceeded our origination goals, expanded our school channel team, and increased the number of schools with which we are engaged. Mr. Rocha also led development of our three-year business plan.

**Jeffrey F. Dale:** Mr. Dale completed the buildout of our Chief Risk Officer function, implemented a management-oversight committee structure, and led a bank-wide risk self-assessment project for managers.

#### **NEO Long-Term Incentive Programs**

As previously described, 2015 LTIP awards consisted of three-year, time-vesting RSUs granted in early 2015. For 2016, the NGC Committee utilized a combination of (i) 80% RSUs vesting in one-third increments over each anniversary of the grant dates of the RSUs, and (ii) 20% PSUs vesting in 2019 upon certification by the NGC

Committee as to satisfaction of the performance factor.

LTIP awards are treated as compensation in the year granted. 2016 LTIP awards information is provided for context regarding NEO compensation decisions taken after year-end and unrelated to 2015 performance.

| Named Executive Officer        | 2015<br>LTIP<br>RSUs<br>(\$) | 2016<br>LTIP<br>RSUs<br>(\$) | 2016 LTIP<br>PSUs <sup>(1)</sup><br>(\$) |
|--------------------------------|------------------------------|------------------------------|--|
| Raymond J. Quinlan             | 3,000,000                    | 2,700,000                    | 675,000                                  |
| Steven J. McGarry              | 480,000                      | 400,000                      | 100,000                                  |
| Laurent C. Lutz <sup>(2)</sup> |                              |                              |  |
| Charles P. Rocha               | 375,000                      | 380,000                      | 95,000                                   |
| Jeffrey F. Dale                | 300,000                      | 300,000                      | 75,000                                   |

- (1) PSUs granted in 2016 to NEOs are disclosed in this column at the target level. PSUs will vest over a range of 0%-150% based on the level of cumulative charge-offs for 2016 2018 from the fourth quarter 2015 cohort of Private Education Loans entering full principal and interest repayment.
- (2) Pursuant to the terms of his employment agreement, Mr. Lutz is ineligible for long-term incentive awards in 2015 and 2016.

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## Other Arrangements, Policies and Practices Related to Executive Compensation Programs

Share Ownership Guidelines

As of December 31, 2015, the guidelines for beneficial ownership of our Common Stock, which are expected to be achieved over a five-year period from date of hire or appointment, were as follows:

Chief Executive Officer lesser of 1 million shares or \$5 million in value;

Executive Vice President lesser of 200,000 shares or \$1 million in value; and

Senior Vice President lesser of 70,000 shares or \$350,000 in value.

The guidelines encourage continued beneficial ownership of a significant amount of our Common Stock acquired through equity awards and help align the interests of senior executives with the interests of our stockholders. Executives generally must hold all Common Stock acquired through equity grants until the applicable thresholds are met, and an executive will not be eligible to receive further equity grants for the year if he or she sells the stock and such sale would result in a decrease below the established thresholds.

All current NEOs were in compliance with the share ownership guidelines as of December 31, 2015 or are expected to achieve compliance within the applicable five-year period.

## Hedging Prohibition

We prohibit directors and senior management from selling Common Stock short, buying or selling call or put options or other derivatives, or entering into other transactions that have the effect of hedging the economic value of any of their beneficial ownership of our shares.

#### Clawback

Equity awards made to executives, including our NEOs, under the SLM Corporation 2012 Omnibus Incentive Plan (the 2012 Plan ) currently contain clawback provisions in the event of a material misstatement of our financial results and other events.

Section 16(a) Beneficial Ownership Reporting Compliance

Section 16 of the Exchange Act requires Sallie Mae s executive officers and directors, as well as persons who beneficially own more than 10 percent of the Common Stock, to file reports on their holdings of and transactions in Sallie Mae Common Stock. Based solely on a review of the copies of such forms in our possession and on written representations from reporting persons, we believe that during the fiscal year 2015 all required reports were filed in a timely manner.

Tax Information: Section 162(m) of the Code: Tax Deductibility of Compensation over \$1 million

Section 162(m) of the Internal Revenue Code (Section 162(m)) can potentially disallow a federal income tax deduction for compensation over \$1 million paid to the Chief Executive Officer and three other highest paid NEOs (excluding the Chief Financial Officer) who were serving as of the last day of our fiscal year. One exception to Section 162(m) s disallowance of a U.S. federal income tax deduction for compensation over \$1 million applies to performance-based compensation paid pursuant to stockholder-approved plans. Although much of the compensation opportunity in our executive compensation program historically has been performance-based and generally deductible for U.S. federal income tax purposes, the NGC Committee retains the flexibility to award compensation to the NEOs that is not deductible for U.S. federal income tax purposes.

All outstanding long-term incentive awards granted to the NEOs in 2014 and prior years were adjusted in connection with the Spin-Off. See Attachment B to the Company s 2015 proxy statement for additional information.

## Nominations, Governance and Compensation Committee Delegation of Authority

Pursuant to the 2012 Plan, the NGC Committee has delegated limited authority to a subcommittee consisting of our Chairman and Chief Executive Officer and the Chair of the NGC Committee to approve bonuses, including RSUs, paid under the 2015 MIP to non-NEO employees. The NGC Committee has also delegated limited authority to our Chairman and Chief Executive Officer to make grants to new hires who are not subject to Section 16(b) of the Exchange Act. Neither subcommittee is permitted to grant awards to our NEOs or persons subject to Section 16(b) of the Exchange Act.

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## **SUMMARY COMPENSATION TABLE**

The table below summarizes compensation paid or awarded to or earned by each of the NEOs for the fiscal years ended December 31, 2015, December 31, 2014 and December 31, 2013.

Change

|                              |      | Salary  | Bonus        | Stock<br>Awards | Option       | Cnar<br>in<br>Pens<br>Valu<br>and<br>Non-E <b>Noity</b> ua<br>IncentiDefer<br>Pl <b>aio</b> mpen | ion<br>ue<br>d<br>alified<br>red All<br>sat <b>lot</b> her | Total      |
|------------------------------|------|---------|--------------|-----------------|--------------|--|--|------------|
| Name and Principal Position  | Year | (\$)    | $(\$)^{(1)}$ | $(\$)^{(2)}$    | $(\$)^{(3)}$ | $(\$)^{(4)}$ $(\$)^{(4)}$  | <b>5</b> ) ( <b>\$</b> )( <b>6</b> )                       | (\$)       |
| Raymond J. Quinlan           | 2015 | 750,000 |              | 3,677,494       |              | 677,500  | 48,250   | 5,153,244  |
| Chairman and Chief           | 2014 | 600,000 | 60,000       | 4,244,971       |              | 675,000  | 1,238  | 5,581,208  |
| Executive Officer            | 2013 |         |              |                 |              |  |  |            |
| Steven J. McGarry            | 2015 | 400,000 |              | 812,492         |              | 332,500  | 30,894   | 1,575,886  |
| Executive Vice President and | 2014 | 375,000 | 27,500       | 732,484         |              | 282,500  | 47,877   | 1,465,361  |
| Chief Financial Officer      | 2013 |         |              |                 |              |  |  |            |
| Laurent C. Lutz              | 2015 | 525,000 |              |                 |              |  | 23,192   | 548,192    |
| Executive Vice President,    | 2014 | 525,000 | 1,650,000    | 10,945,396      |              | 146,928  | 13,000   | 13,280,324 |
| General Counsel & Corporate  | 2013 | 525,000 |              | 1,552,910       | 597,604      | 357,525  | 132,593  | 3,165,632  |
| Secretary                    |      |         |              |                 |              |  |  |            |
| Charles P. Rocha             | 2015 | 400,000 |              | 707,493         |              | 332,500  | 38,250   | 1,478,243  |
| Executive Vice President and | 2014 | 375,000 | 32,500       | 599,009         |              | 385,983  | 32,437   | 1,424,928  |
| Chief Marketing Officer      | 2013 |         |              |                 |              |  |  |            |
| Jeffrey F. Dale              | 2015 | 400,000 |              | 477,994         |              | 267,000  | 12,635   | 1,157,629  |
| Senior Vice President and    | 2014 | 400,000 | 410,000      | 339,988         |              |  | 74,765   | 1,224,753  |
| Chief Risk Officer           | 2013 |         |              |                 |              |  |  |            |

<sup>(1)</sup> Consists of (i) the pre-Spin-Off bonuses paid to Messrs. Quinlan and Lutz, for the account of Navient, and the post-Spin-Off bonuses paid to Messrs. McGarry and Rocha for the Company s account, in recognition of their respective contributions to the successful completion of the Spin-Off; (ii) the retention bonus paid to Mr. Lutz in cash; (iii) special bonus paid to Mr. Lutz, for the account of Navient, in recognition of his additional responsibilities and contributions to the Company during 2014; and (iv) the portion of Mr. Dale s signing bonus payable in cash, which vested in equal increments during the first quarters of 2015 and 2016. In addition Mr. Dale s 2014 MIP award had a guaranteed minimum payment of \$350,000, of which 60 percent was paid in cash and 40 percent was deferred in the form of vested RSUs.

- (2) Consists of (i) the portions of the MIP awards that were deferred in the form of vested RSUs with respect to performance for 2015, 2014 and 2013; (ii) the PSUs granted to NEOs under the 2012 Plan in 2013 and 2012, which were converted to RSUs during 2014; (iii) the RSUs granted to Mr. Lutz in 2014 to replace the aforementioned PSUs; (iv) the NEOs 2014 long-term incentive awards of RSUs; (v) in Mr. Lutz s case, a three-year cliff-vesting grant of RSUs; (vi) in Mr. Quinlan s and Mr. Dale s case, the RSUs granted pursuant to their respective offer letters; and (vii) the NEOs 2015 long-term incentive awards of RSUs. The vested RSU portions of the MIP awards carry transfer restrictions that lapse in equal increments over the next three years following the grant date. The amounts shown are the grant date fair values of the RSUs granted during 2015 and 2014 and the PSUs and RSUs granted during 2013, in each case computed in accordance with the Financial Accounting Standards Board s (FASB) Accounting Standards Codification (ASC) Topic 718. Additional details on accounting for stock-based compensation can be found in Note 2 Significant Accounting Policies and Note 14 Stock-Based Compensation Plans and Arrangements to the audited consolidated financial statements included in the Company s 2015 Form 10-K. In general, equity awards held by the NEOs at the time of the Spin-Off have been adjusted, depending on the date of the original grant, either by increasing the number of shares of Sallie Mae Common Stock covered by the award or by issuing a corresponding, additional Navient equity award, in each case in an effort to preserve the value of the original equity awards. These anti-dilution adjustments have no impact on the amounts set forth in the table.
- (3) The Company did not grant stock options during 2015 and 2014, and the amounts shown in the table are the grant date fair values of stock options granted during 2013. As discussed above, the NEOs outstanding stock option awards were adjusted in connection with the Spin-Off. Because these anti-dilution adjustments are meant to maintain the intrinsic value of the existing pre-Spin-Off awards pursuant to the terms of the 2012 Plan, they have no impact on the amounts set forth in the table.