

HICKORY TECH CORP  
Form 10-Q  
May 02, 2014  
UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
WASHINGTON, DC 20549

FORM 10-Q

(Mark One)

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended March 31, 2014

OR

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from to .

Commission file number 0-13721

HICKORY TECH CORPORATION  
(Exact name of registrant as specified in its charter)

Minnesota 41-1524393  
(State or other jurisdiction of incorporation or organization) (I.R.S. Employer Identification No.)

221 East Hickory Street  
Mankato, Minnesota 56002-3248  
(Address of principal executive offices and zip code)

(800) 326-5789  
(Registrant's telephone number, including area code)

Indicate by check mark whether the Registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the Registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§ 232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes  No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer or a smaller reporting company. See the definition of "large accelerated filer, accelerated filer, and smaller reporting company" in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer  Accelerated filer  Non-accelerated filer  Smaller reporting company

Indicate by check mark whether the Registrant is a shell company (as defined in Rule 12b-2 of the Act). Yes  No

The total number of shares of the Registrant's common stock outstanding as of April 28, 2014: 13,654,438.

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TABLE OF CONTENTS

PART I Financial Information

|   |           |
|---|-----------|
| <u>Item 1. Financial Statements</u>   | <u>3</u>  |
| <u>Consolidated Statements of Income (Unaudited) for the Three Months Ended March 31, 2014 and 2013</u>               | <u>3</u>  |
| <u>Consolidated Statements of Comprehensive Income (Unaudited) for the Three Months Ended March 31, 2014 and 2013</u> | <u>4</u>  |
| <u>Consolidated Balance Sheets (Unaudited) as of March 31, 2014 and December 31, 2013</u>                             | <u>5</u>  |
| <u>Consolidated Statements of Cash Flows (Unaudited) for the Three Months Ended March 31, 2014 and 2013</u>           | <u>6</u>  |
| <u>Notes to Consolidated Financial Statements (Unaudited)</u>   | <u>7</u>  |
| <u>Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations</u>                  | <u>16</u> |
| <u>Item 3. Quantitative and Qualitative Disclosures about Market Risk</u>   | <u>29</u> |
| <u>Item 4. Controls and Procedures</u>  | <u>29</u> |

PART II Other Information

|  |           |
|--|-----------|
| <u>Item 1. Legal Proceedings</u>   | <u>29</u> |
| <u>Item 1A. Risk Factors</u>   | <u>29</u> |
| <u>Item 2. Unregistered Sales of Equity Securities and Use of Proceeds</u> | <u>29</u> |
| <u>Item 3. Defaults Upon Senior Securities</u>                             | <u>30</u> |
| <u>Item 4. Mine Safety Disclosures</u>                                     | <u>30</u> |
| <u>Item 5. Other Information</u>   | <u>30</u> |
| <u>Item 6. Exhibit Listing</u>   | <u>30</u> |
| <u>Signatures</u>  | <u>31</u> |
| <u>Exhibits</u>  | <u>32</u> |

Table of Contents

## Part I Financial Information

## Item 1. Financial Statements

HICKORY TECH CORPORATION  
CONSOLIDATED STATEMENTS OF INCOME  
(Unaudited)

| (Dollars in thousands, except share and per share amounts) | Three Months Ended |            |
|--|--------------------|------------|
|  | March 31           |            |
|  | 2014               | 2013       |
| Operating revenue:   |                    |            |
| Services   | \$34,213           | \$33,405   |
| Equipment  | 10,027             | 15,364     |
| Total operating revenue                                    | 44,240             | 48,769     |
| Costs and expenses:  |                    |            |
| Cost of sales, excluding depreciation and amortization     | 8,544              | 13,222     |
| Cost of services, excluding depreciation and amortization  | 16,660             | 16,599     |
| Selling, general and administrative expenses               | 6,963              | 7,449      |
| Asset impairment   | -                  | 633        |
| Depreciation and amortization                              | 7,580              | 7,009      |
| Total costs and expenses                                   | 39,747             | 44,912     |
| Operating income   | 4,493              | 3,857      |
| Other income (expense):                                    |                    |            |
| Interest and other income                                  | -                  | 2          |
| Interest expense   | (979)              | (1,139)    |
| Total other expense  | (979)              | (1,137)    |
| Income before income taxes                                 | 3,514              | 2,720      |
| Income tax provision                                       | 1,441              | 1,094      |
| Net income   | \$2,073            | \$1,626    |
| Basic earnings per share                                   | \$0.15             | \$0.12     |
| Weighted average common shares outstanding                 | 13,596,296         | 13,556,515 |
| Diluted earnings per share                                 | \$0.15             | \$0.12     |
| Weighted average common and equivalent shares outstanding  | 13,659,827         | 13,578,429 |
| Dividends per share  | \$0.15             | \$0.145    |

The accompanying notes are an integral part of the consolidated financial statements.



Table of Contents

HICKORY TECH CORPORATION  
 CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME  
 (Unaudited)

| (Dollars in thousands)                                    | Three Months<br>Ended<br>March 31 |         |
|---|-----------------------------------|---------|
|   | 2014                              | 2013    |
| Net income  | \$2,073                           | \$1,626 |
| Other comprehensive income:                               |                                   |         |
| Designated interest rate swaps:                           |                                   |         |
| Changes in fair value                                     | (21 )                             | (5 )    |
| Income tax benefit  | 8                                 | 2       |
| Unrealized holding loss on designated interest rate swaps | (13 )                             | (3 )    |
| Post-retirement benefit plan:                             |                                   |         |
| Amounts included in net periodic benefit cost:            |                                   |         |
| Amortization of net actuarial loss                        | 98                                | 120     |
| Amortization of prior service credit                      | (236 )                            | (236 )  |
| Income tax benefit  | 55                                | 46      |
| Change in post-retirement benefit plan                    | (83 )                             | (70 )   |
| Other comprehensive loss                                  | (96 )                             | (73 )   |
| Comprehensive income                                      | \$1,977                           | \$1,553 |

The accompanying notes are an integral part of the consolidated financial statements.

Table of ContentsHICKORY TECH CORPORATION  
CONSOLIDATED BALANCE SHEETS  
(Unaudited)

| (Dollars in thousands except share and per share amounts)              | March 31,<br>2014 | December<br>31,<br>2013 |
|--|-------------------|-------------------------|
| <b>ASSETS</b>  |                   |                         |
| Current assets:  |                   |                         |
| Cash and cash equivalents  | \$12,243          | \$7,960                 |
| Receivables, net of allowance for doubtful accounts of \$260 and \$370 | 20,172            | 26,073                  |
| Inventories  | 1,783             | 1,668                   |
| Income taxes receivable  | 138               | 970                     |
| Deferred income taxes, net   | 2,479             | 2,660                   |
| Prepaid expenses   | 3,096             | 2,545                   |
| Other  | 900               | 1,386                   |
| Total current assets   | 40,811            | 43,262                  |
| Investments  | 3,595             | 3,414                   |
| Property, plant and equipment  | 465,728           | 461,712                 |
| Accumulated depreciation and amortization                              | (286,987)         | (280,386)               |
| Property, plant and equipment, net                                     | 178,741           | 181,326                 |
| Other assets:  |                   |                         |
| Goodwill   | 29,028            | 29,028                  |
| Intangible assets, net   | 3,865             | 4,088                   |
| Deferred costs and other assets  | 6,077             | 5,762                   |
| Total other assets   | 38,970            | 38,878                  |
| Total assets   | \$262,117         | \$266,880               |
| <b>LIABILITIES &amp; SHAREHOLDERS' EQUITY</b>                          |                   |                         |
| Current liabilities:   |                   |                         |
| Accounts payable   | \$2,908           | \$3,163                 |
| Extended term payable  | 6,991             | 8,879                   |
| Deferred revenue   | 5,681             | 6,056                   |
| Accrued expenses and other   | 8,431             | 10,443                  |
| Financial derivative instruments                                       | 551               | 242                     |
| Current maturities of long-term obligations                            | 1,551             | 1,586                   |
| Total current liabilities  | 26,113            | 30,369                  |
| Long-term liabilities:   |                   |                         |
| Debt obligations, net of current maturities                            | 133,289           | 133,621                 |
| Accrued income taxes   | 245               | 244                     |
| Deferred revenue   | 2,583             | 2,705                   |
| Financial derivative instruments                                       | 631               | 1,184                   |
| Accrued employee benefits and deferred compensation                    | 12,175            | 12,344                  |
| Deferred income taxes  | 37,145            | 37,103                  |
| Total long-term liabilities  | 186,068           | 187,201                 |

|  |           |           |
|--|-----------|-----------|
| Total liabilities  | 212,181   | 217,570   |
| Commitments and contingencies  |           |           |
| Shareholders' equity:  |           |           |
| Common stock, no par value, \$0.10 stated value                          |           |           |
| Shares authorized: 100,000,000   |           |           |
| Shares issued and outstanding: 13,622,001 in 2014 and 13,568,871 in 2013 | 1,362     | 1,357     |
| Additional paid-in capital   | 17,148    | 16,462    |
| Retained earnings  | 30,813    | 30,782    |
| Accumulated other comprehensive income                                   | 613       | 709       |
| Total shareholders' equity   | 49,936    | 49,310    |
| Total liabilities and shareholders' equity                               | \$262,117 | \$266,880 |

The accompanying notes are an integral part of the consolidated financial statements.



Table of Contents

HICKORY TECH CORPORATION  
CONSOLIDATED STATEMENTS OF CASH FLOWS  
(Unaudited)

|   | Three Months<br>Ended<br>March 31 |          |
|---|-----------------------------------|----------|
| (Dollars in thousands)  | 2014                              | 2013     |
| <b>OPERATING ACTIVITIES:</b>  |                                   |          |
| Net income  | \$2,073                           | \$1,626  |
| Adjustments to reconcile net income to net cash provided by operating activities:   |                                   |          |
| Depreciation and amortization   | 7,580                             | 7,009    |
| Asset impairment  | -                                 | 633      |
| Accrued patronage refunds   | (205 )                            | (177 )   |
| Stock-based compensation expense  | 231                               | 219      |
| Loss on financial derivative instruments  | 32                                | 28       |
| Excess tax benefit  | (64 )                             | (95 )    |
| Other   | 195                               | 677      |
| Changes in operating assets and liabilities, net of effect from acquired net assets |                                   |          |
| Receivables   | 5,852                             | (2,181 ) |
| Prepaid expenses  | (551 )                            | (1,112 ) |
| Inventories   | (115 )                            | 1,132    |
| Accounts payable and accrued expenses   | (2,694 )                          | (5,323 ) |
| Deferred revenue, billings and deposits   | (497 )                            | (1,618 ) |
| Income taxes  | 1,183                             | 500      |
| Other   | 458                               | 635      |
| Net cash provided by operating activities   | 13,478                            | 1,953    |
| <b>INVESTING ACTIVITIES:</b>  |                                   |          |
| Additions to property, plant and equipment and materials and supplies               | (5,213 )                          | (5,711 ) |
| Proceeds from sales of assets   | 74                                | -        |
| Net cash used in investing activities   | (5,139 )                          | (5,711 ) |
| <b>FINANCING ACTIVITIES:</b>  |                                   |          |
| Borrowings on extended term payable arrangement                                     | 11,497                            | 16,406   |
| Payments on extended term payable arrangement                                       | (13,385)                          | (14,103) |
| Payments on credit facility and capital lease obligations                           | (398 )                            | (410 )   |
| Proceeds from issuance of common stock  | 208                               | 269      |
| Stock repurchase  | -                                 | (528 )   |
| Dividends paid  | (2,042 )                          | (1,970 ) |
| Excess tax benefit  | 64                                | 95       |
| Net cash used in financing activities   | (4,056 )                          | (241 )   |
| Net increase (decrease) in cash and cash equivalents                                | 4,283                             | (3,999 ) |
| Cash and cash equivalents at beginning of the period                                | 7,960                             | 8,305    |
| Cash and cash equivalents at the end of the period                                  | \$12,243                          | \$4,306  |
| <b>Supplemental disclosure of cash flow information:</b>                            |                                   |          |
| Cash paid for interest  | \$1,357                           | \$1,493  |

|                                |       |       |
|--------------------------------|-------|-------|
| Net cash paid for income taxes | \$258 | \$355 |
|--------------------------------|-------|-------|

The accompanying notes are an integral part of the consolidated financial statements.

6

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Table of Contents

HICKORY TECH CORPORATION

Notes to Consolidated Financial Statements (Unaudited)

March 31, 2014

Note 1. Basis of Presentation and Consolidation

The accompanying unaudited consolidated financial statements of Hickory Tech Corporation and its subsidiaries have been prepared in accordance with accounting principles generally accepted in the United States of America ("GAAP") for interim financial information and with the rules and regulations of the Securities and Exchange Commission ("SEC"). Certain information and disclosures normally included in annual financial statements prepared in accordance with GAAP have been omitted or condensed pursuant to such rules and regulations. In the opinion of management, the unaudited consolidated financial statements reflect all adjustments (consisting only of normal and recurring accruals) considered necessary for the fair presentation of the financial statements and present fairly the results of operations, financial position and cash flows for the interim periods presented as required by Regulation S-X, Rule 10-01. These unaudited interim consolidated financial statements should be read in conjunction with the consolidated financial statements and notes thereto, together with the audited consolidated financial statements and notes thereto contained in our Form 10-K for the year ended December 31, 2013.

The preparation of financial statements in conformity with GAAP requires management to make estimates and assumptions that affect the reported amounts of assets, liabilities, revenue, expenses and related disclosures at the date of the financial statements and during the reporting period. Actual results may differ from these estimates. The results of operations for the interim periods presented are not necessarily indicative of the results that may be expected for the fiscal year as a whole or any other interim period.

Our consolidated financial statements report the financial condition and results of operations for Hickory Tech Corporation and its subsidiaries in three reportable segments: Fiber and Data, Equipment and Telecom. Intercompany transactions have been eliminated from the consolidated financial statements.

Recent Accounting Developments

We have reviewed recently issued accounting pronouncements and determined they are either not applicable to our business or that no material effect is expected on our financial position, results of operations, cash flows or disclosures.

Note 2. Earnings and Dividends per Share

We compute earnings per share pursuant to the two-class method. Under the two-class method, unvested restricted shares that contain non-forfeitable rights to dividends are participating securities and therefore, are included in the computation of basic earnings per share. The two-class method includes an earnings allocation formula to determine earnings per share for common stock and participating securities according to dividends and their respective participation rights in undistributed earnings. Our unvested restricted shares issued under the Long-Term Executive Incentive Program ("LTEIP"), which contain the non-forfeitable right to receive dividends, are considered participating securities.

Basic earnings per share ("EPS") is calculated by dividing net income applicable to common shares by the weighted average number of shares of common stock outstanding during each respective period. Any dividends paid on participating securities and any undistributed earnings considered to be attributable to participating securities are excluded from the numerator. The related participating securities are similarly excluded from the denominator. Diluted earnings per share are calculated by dividing net income applicable to common shares by the weighted average number of shares outstanding during the period increased by potentially dilutive common equivalent

shares. Potentially dilutive common shares include stock options, stock subscribed under the HickoryTech Corporation Amended and Restated Employee Stock Purchase Plan ("ESPP"), retention stock awards and stock awarded under the LTEIP.

7

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Table of Contents

The computation of basic and diluted earnings per share for the three months ended March 31, 2014 and 2013 using the two-class method is as follows:

| (Dollars in thousands, except share and earnings per share amounts) | Three Months Ended<br>March 31 |            |
|---|--------------------------------|------------|
|   | 2014                           | 2013       |
| Net income  | \$2,073                        | \$1,626    |
| Less: net income allocable to participating securities              | (4                             | ) (4       |
| Net income attributable to common shares                            | \$2,069                        | \$1,622    |
| Weighted average shares outstanding                                 | 13,596,296                     | 13,556,515 |
| Stock options (dilutive only)                                       | 16,691                         | 4,788      |
| Stock subscribed ("ESPP")   | 1,196                          | -          |
| Retention awards  | 17,452                         | 8,349      |
| Stock subscribed ("LTEIP")  | 28,192                         | 8,777      |
| Total dilutive shares outstanding                                   | 13,659,827                     | 13,578,429 |
| Earnings per share:   |                                |            |
| Basic and diluted   | \$0.15                         | \$0.12     |
| Dividends per share   | \$0.15                         | \$0.145    |

The diluted earnings per share computation excluded 82,150 shares for the three months ended March 31, 2013, because their effect on earnings per share would have been anti-dilutive. There were no anti-dilutive shares for the three months ended March 31, 2014.

Cash dividends are based on the number of common shares outstanding at their respective record dates. The number of shares outstanding as of the record date for the first quarter of 2014 and 2013, respectively, are as follows:

| Shares outstanding on record date | 2014       | 2013       |
|-----------------------------------|------------|------------|
| First quarter (February 15)       | 13,612,913 | 13,586,903 |

Dividends per share are based on the quarterly dividend per share as declared by our Board of Directors. During the first three months of 2014 and 2013, shareholders have elected to reinvest \$79,000 and \$78,000, respectively, of dividends into HickoryTech common stock pursuant to the Hickory Tech Corporation Dividend Reinvestment Plan.

There were no share repurchases in the first quarter of 2014. In March 2013, we acquired and retired 52,647 shares as part of our stock repurchase plan.

### Note 3. Long-Lived Assets

An impairment charge of \$633,000 was recognized within our Fiber and Data Segment during the quarter ended March 31, 2013. There were no such charges during the quarter ended March 31, 2014.

Table of Contents

## Note 4. Goodwill and Other Intangible Assets

We have goodwill in each of our reportable segments. Fiber and Data Segment goodwill resulted from our acquisitions of IdeaOne Telecom in 2012, CP Telecom in 2009 and Enventis Telecom in 2005. Equipment Segment goodwill also resulted from our acquisition of Enventis Telecom in 2005 and the Telecom Segment goodwill resulted from our acquisition of Heartland Telecommunications in 1997. The tax deductible portion of goodwill is \$26,964,000.

|                        | March<br>31,<br>2014 | December<br>31, 2013 |
|------------------------|----------------------|----------------------|
| (Dollars in thousands) |                      |                      |
| Fiber and Data         | \$5,384              | \$ 5,384             |
| Equipment              | 596                  | 596                  |
| Telecom                | 23,048               | 23,048               |
| Total goodwill         | \$29,028             | \$ 29,028            |

Intangible assets with finite lives are amortized over their respective estimated useful lives. Identifiable intangible assets that are subject to amortization are evaluated for impairment.

The components of intangible assets are as follows:

| (Dollars in thousands)           | Useful Lives | March 31, 2014              |                             | December 31, 2013           |                             |
|----------------------------------|--------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|
|                                  |              | Gross<br>Carrying<br>Amount | Accumulated<br>Amortization | Gross<br>Carrying<br>Amount | Accumulated<br>Amortization |
| Definite-lived intangible assets |              |                             |                             |                             |                             |
| Customer relationships           | 1 - 8 years  | \$8,459                     | \$ 6,233                    | \$8,459                     | \$ 6,061                    |
| Other intangible assets          | 1 - 5 years  | 3,130                       | 1,491                       | 3,130                       | 1,440                       |
| Total                            |              | \$11,589                    | \$ 7,724                    | \$11,589                    | \$ 7,501                    |

Amortization expense related to the definite-lived intangible assets was \$223,000 for the three months ended March 31, 2014 and 2013.

## Note 5. Fair Value of Financial Instruments

Fair value of financial and non-financial assets and liabilities is the price that would be received for an asset or paid to transfer a liability (exit price) in an orderly transaction between market participants. The three levels of the fair value hierarchy for assessing the inputs used in fair value measurements are as follows:

- Level 1 – quoted prices in active markets for identical assets and liabilities
- Level 2 – observable inputs other than quoted prices in active markets for identical assets and liabilities
- Level 3 – unobservable inputs in which there is little or no market data available and require the entity to develop its own assumptions

The highest priority is given to quoted prices in active markets for identical assets and liabilities (Level 1) and the lowest priority is given to unobservable inputs (Level 3).

The carrying value of cash and cash equivalents, net accounts receivables, payables, and other short-term monetary assets and liabilities was estimated by management to approximate fair value due to the relatively short period of time to maturity for these instruments.

Our long-term debt agreement allows us to select short-term LIBOR pricing options, which we have elected. Therefore, the carrying amounts of our long-term debt approximate fair value. The fair value estimate of our interest rate swaps represent the net present value of future cash flows based on projections of the three-month LIBOR rate over the life of each swap. It also incorporates credit valuation adjustments to appropriately reflect both our own non-performance risk and the non-performance risk of the respective counterparties. See Note 9 "Financial Derivative Instruments" for further discussion regarding our interest rate swaps.

9

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Table of Contents

The carrying amount and the fair value of our long-term debt, after deducting current maturities, interest rate swaps and our investments are as follows:

| (Dollars in thousands) | Input Level | March 31, 2014  |            | December 31, 2013 |            |
|------------------------|-------------|-----------------|------------|-------------------|------------|
|                        |             | Carrying Amount | Fair Value | Carrying Amount   | Fair Value |
| Long-term debt         | 2           | \$133,289       | \$133,289  | \$133,621         | \$133,621  |
| Interest rate swaps    | 2           | \$1,182         | \$1,182    | \$1,426           | \$1,426    |
| Investments            | 3           | \$3,595         | n/a        | \$3,414           | n/a        |

Our investments at March 31, 2014 and December 31, 2013 consist primarily of minority positions in various cooperatives and our investment in CoBank, ACB ("CoBank") and are accounted for under the cost method. CoBank is a cooperative bank owned by its customers, which is a lender in our credit facility. Annually, CoBank distributes patronage based on our outstanding debt balance with them; therefore, our investment represents the accumulation of the equity patronage issued to us by CoBank. All of these investment holdings result from patronage and our business relationship with various banks and vendors. It is impractical to determine fair value of these investments because there is no established market for these equity interests. We did not evaluate any of the investments for impairment during the three months ended March 31, 2014 and 2013 as there were no events or changes in circumstances indicating impairment may be present.

## Note 6. Accrued Expenses and Other

The following table shows the Company's Consolidated Balance Sheets detail for accrued expenses and other:

| (Dollars in thousands)           | March 31, 2014 | December 31, 2013 |
|----------------------------------|----------------|-------------------|
| Accrued incentive compensation   | \$516          | \$1,792           |
| Accrued wages and commissions    | 2,692          | 3,543             |
| Other accrued expenses           | 5,223          | 5,108             |
| Total accrued expenses and other | \$8,431        | \$10,443          |

Other accrued expenses are primarily made up of accrued real estate and use taxes, accrued interest, the current portion of post-retirement benefits and other accrued expenses.

## Note 7. Extended Term Payable

Enterprise Integration Services, Inc. ("EIS"), a wholly owned subsidiary of HickoryTech, has an \$18,000,000 wholesale financing agreement with a financing company to fund equipment purchases from certain approved vendors. Advances under this financing arrangement are collateralized by the inventory and accounts receivable of our Equipment Segment and a guarantee of an amount up to \$2,500,000 by HickoryTech. The agreement requires EIS to maintain specific levels of collateral relative to the outstanding balance due, provide select monthly financial information, and make all payments when due or on demand in the event of a collateral shortfall, among other requirements. A default on the financing agreement by EIS would require HickoryTech to perform under the guarantee. The financing agreement provides 60 day, interest-free payment terms for working capital and can be terminated at any time by either party. The balance outstanding under the financing arrangement was \$6,991,000 and \$8,879,000 at March 31, 2014 and December 31, 2013, respectively. The balance fluctuates on a quarterly basis dependent upon timing of customer orders. These balances are classified as current liabilities in the accompanying Consolidated Balance Sheets and are not considered part of our debt financing.





Table of Contents

## Note 8. Debt and Other Obligations

Our long-term obligations were as follows:

| (Dollars in thousands)                                | March<br>31, 2014 | December<br>31, 2013 |
|---|-------------------|----------------------|
| Debt (current and long-term)                          | \$134,594         | \$134,932            |
| Capital leases  | 246               | 275                  |
| Total debt  | 134,840           | 135,207              |
| Current portion of:                                   |                   |                      |
| Debt  | 1,353             | 1,353                |
| Capital leases  | 198               | 233                  |
| Current maturities of long-term obligations           | 1,551             | 1,586                |
| Long-term debt obligations, net of current maturities | \$133,289         | \$133,621            |

On October 30, 2013 we amended our credit facility with a syndicate of banks, led by CoBank, ACB which provides us the option to pay interest at LIBOR or at a Base Rate, as defined in the agreements, plus an applicable margin. The maturity date of our amended credit facility is December 31, 2019. Our amended credit facility is comprised of a \$30,000,000 revolving credit component (\$30,000,000 available to borrow as of March 31, 2014, which includes \$20,000 reserved for letters of credit) and a \$135,270,000 term loan component (\$134,594,000 outstanding as of March 31, 2014).

At March 31, 2014, we are in full compliance with specified financial ratios and tests required by our credit facility. The credit facility includes allowances for continued payment of dividends and specific limits on common stock repurchases.

## Note 9. Financial Derivative Instruments

We utilize interest-rate swap agreements to manage our exposure to interest rate fluctuations on a portion of our variable-interest rate debt. We have effectively changed our exposure to varying cash flows on the variable-rate portion of our debt into fixed-rate cash flows, therefore reducing the impact of interest rate changes on future cash interest payments. We do not enter into derivative instruments for any purpose other than to manage interest rate exposure. We do not engage in interest rate speculation using derivative instruments.

We account for derivatives in accordance with Financial Accounting Standards Board ("FASB") Accounting Standards Codification ("ASC") Topic 815, "Derivatives and Hedging." ASC 815 requires all derivative instruments be recorded on the balance sheet as either an asset or a liability measured at its fair value, and changes in the derivatives' fair value be recognized in earnings unless specific hedge accounting criteria are met. If a derivative is designated as a hedge, the effective portion of changes in the fair value of derivatives is recorded as a component of accumulated other comprehensive income in shareholders' equity, net of tax, which is subsequently, reclassified into earnings when the underlying hedged transaction is recognized in earnings. Amounts related to our derivatives will be reclassified from accumulated other comprehensive income to interest expense as interest payments are accrued or made on our variable rate debt. The estimated amount expected to be reclassified as an increase to interest expense within the next twelve months is \$96,000 at March 31, 2014. The ineffective portion of the fair value of derivatives is recognized directly in earnings. Hedge ineffectiveness is attributable to the swaps having a non-zero fair value at the time they were designated. If we were to terminate our interest rate swap positions, any related balance in accumulated other comprehensive income would immediately be recognized in earnings or reclassified into earnings as the interest payments are made dependent on the facts and circumstances of the termination. The changes in the fair value of derivatives that are not designated as hedges are recognized immediately in earnings.

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The fair value of our interest rate swap agreements were determined based on level 2 inputs. Listed below are the interest rate swap agreements outstanding as of March 31, 2014 which were designated as cash flow hedges of interest rate risk and have the effect of locking our interest rates on a portion of our existing variable interest rate debt.

| Interest Rate Swap Agreement Effective Dates | Notional     |       |
|--|--------------|-------|
|  | Amount       | Rate  |
| September 2011 - September 2014              | \$24,000,000 | 1.66% |
| September 2011 - March 2015                  | \$24,000,000 | 1.91% |
| September 2011 - September 2015              | \$24,000,000 | 2.14% |

Table of Contents

The following table presents the fair value of our derivative instruments included in our Consolidated Balance Sheets as either current or long-term liabilities.

| (Dollars in thousands)                                   | Balance Sheet Location           | March<br>31,<br>2014 | December<br>31, 2013 |
|--|----------------------------------|----------------------|----------------------|
| Interest rate derivatives designated as cash flow hedges |                                  |                      |                      |
| Pay-fixed swaps liabilities                              | Financial derivative instruments | \$1,182              | \$ 1,426             |

The table below illustrates the effect of derivative instruments on consolidated operations.

| (Dollars in thousands)  | Location of (Gain) Loss | Three<br>Months<br>Ended<br>March 31 |       |
|---|-------------------------|--------------------------------------|-------|
|   |                         | 2014                                 | 2013  |
| Interest rate derivatives designated as cash flow hedges  |                         |                                      |       |
|   | Other comprehensive     |                                      |       |
| Losses recognized on effective portion of derivative instruments                                  | income                  | \$53                                 | \$ 26 |
| Losses reclassified from accumulated other comprehensive income into income                       | Interest expense        | \$32                                 | \$ 21 |
| Losses recognized in income on ineffective portion and amount excluded from effectiveness testing | Interest expense        | \$-                                  | \$ 7  |

## Note 10. Employee Post-Retirement Benefits

HickoryTech provides post-retirement health care and life insurance benefits for eligible employees. We are currently not funding these post-retirement benefits, but have accrued these liabilities. We are required to recognize the funded status of our post-retirement benefit plans on our Consolidated Balance Sheets and recognize as a component of accumulated other comprehensive income, net of tax, the gains or losses and prior service costs or credits that arise during the period but are not recognized as components of net periodic benefit cost. Employees hired on or after January 1, 2007 are not eligible for post-retirement health care and life insurance benefits.

The components of net periodic benefit cost were as follows:

| (Dollars in thousands)               | Three Months<br>Ended<br>March 31 |       |
|--------------------------------------|-----------------------------------|-------|
|                                      | 2014                              | 2013  |
| Service cost                         | \$55                              | \$67  |
| Interest cost                        | 132                               | 120   |
| Amortization of prior service credit | (236)                             | (236) |
| Recognized net actuarial loss        | 98                                | 120   |
| Net periodic benefit cost            | \$49                              | \$71  |

## Note 11. Accumulated Other Comprehensive Income (Loss)

The table below illustrates the effect on certain line items of net income of the amounts reclassified out of each component of accumulated other comprehensive income ("AOCI") for the three months ended March 31, 2014. See Note 9 "Financial Derivative Instruments" and Note 10 "Employee Post-Retirement Benefits" for additional details regarding the reclassifications below.



Table of Contents

| (Dollars in thousands)                | Amounts<br>Reclassified<br>from AOCI<br>Three<br>Months<br>Ended<br>March 31,<br>2014 | Affected Line Item in the Consolidated Statements of Income |
|---------------------------------------|---|---|
| Details about AOCI Components         |   |   |
| Gains and losses on cash flow hedges  |   |   |
| Interest rate contracts               | \$ 32   | Interest expense  |
|                                       | (13)  | )Income tax provision                                       |
|                                       | \$ 19   | Net of tax  |
| Amortization of benefit pension items |   |   |
| Prior service credits                 | \$ 236  | (a)   |
| Actuarial loss                        | (98)  | ) (a)   |
|                                       | 138   | Total before tax  |
|                                       | (55)  | )Income tax provision                                       |
|                                       | \$ 83   | Net of tax  |
| Total reclassifications of period     | \$ 102  | Net of tax  |

(a)These accumulated other comprehensive income components are included in the computation of net periodic benefit cost. See Note 10 "Employee Post-Retirement Benefits."

## Note 12. Income Taxes

The effective income tax rate from operations was 41.0% and 40.2% for the first quarter of 2014 and 2013, respectively. The effective tax rate from operations differs from the federal statutory rate primarily due to state income taxes.

As of March 31, 2014, we had unrecognized tax benefits totaling \$240,000 (net of tax) excluding interest. The amount of the unrecognized tax benefits, if recognized, that would affect the effective income tax rates of future periods is \$213,000. Due to expirations of statute of limitations, it is reasonably possible that the total amount of unrecognized tax benefits will not decrease during the next 12 months.

We file consolidated income tax returns in the United States federal jurisdiction and combined or separate income tax returns in various state jurisdictions. In general, we are no longer subject to United States federal income tax examinations for the years prior to 2010 except to the extent of losses utilized in subsequent years.

## Note 13. Stock Compensation

Our stock award plans provide for granting non-qualified stock options, stock awards and restricted stock awards to employees. We recognize stock compensation charges related to stock award plans based on management's best estimates and assumptions that the performance and service requirements of the plan will be achieved. Such compensation charges are recorded based upon the grant date fair value or settlement date fair value (as applicable) of our stock and are recognized over the requisite service period specified by the specific award plans. Share-based compensation expense includes amounts recognized related to the Company Employee Stock Purchase Plan. This plan allows participating employees to acquire shares of common stock at 85% of the average closing price for the five days previous to the purchase date. Stock-based compensation expense was \$231,000 and \$219,000, respectively, in the three months ended March 31, 2014 and 2013. This includes compensation expense for share-based payment

awards granted prior to, but not vested as of March 31, 2014. As of March 31, 2014, we had not yet recognized compensation expense related to non-vested awards totaling \$1,636,000. The weighted average period over which this compensation expense will be recognized is 2.59 years.

1993 Stock Award Plan

Long-Term Executive Incentive Program ("LTEIP")

We carry obligations of \$660,000 and \$971,000 as of March 31, 2014 and December 31, 2013 respectively, related to liability classified awards under the LTEIP that will be settled in company common stock in future periods.

13

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Table of Contents

Non-vested restricted stock activity for the three months ended March 31, 2014 is depicted in the table below. Granted shares represent non-vested shares issued to settle an obligation under the LTEIP plan during the period.

|                         | Shares   | Weighted<br>Average<br>Fair<br>Value |
|-------------------------|----------|--------------------------------------|
| Non-vested at January 1 | 28,525   | \$ 9.83                              |
| Granted/settled         | 41,413   | \$ 13.31                             |
| Vested                  | (31,433) | \$ 10.15                             |
| Forfeited               | -        | \$ -                                 |
| Non-vested at March 31  | 38,505   | \$ 13.31                             |

## Employee Stock Retention

Under this program, designated employees can earn shares of common stock if they complete a requisite service period which typically ranges from 11 to 36 months. Compensation expense related to the Employee Stock Retention program is recognized over the requisite service period.

Retention stock activity for the three months ended March 31, 2014 is as follows:

|                         | Shares | Weighted<br>Average<br>Fair<br>Value |
|-------------------------|--------|--------------------------------------|
| Non-vested at January 1 | 31,285 | \$ 8.77                              |
| Granted                 | 4,000  | \$ 12.10                             |
| Vested                  | -      | \$ -                                 |
| Forfeited               | -      | \$ -                                 |
| Non-vested at March 31  | 35,285 | \$ 9.15                              |

## Stock Options

Stock options granted may be exercised no later than ten years after the date of grant, with one-third of the options vesting each year.

A summary of stock option activity for the three months ended March 31, 2014 is as follows:

|                          | Options  | Weighted<br>Average<br>Exercise<br>Price |
|--------------------------|----------|--|
| Outstanding at January 1 | 102,450  | \$ 10.35                                 |
| Granted                  | -        | \$ -                                     |
| Exercised                | (10,800) | \$ 11.04                                 |
| Forfeited                | -        | \$ -                                     |
| Expired                  | (28,200) | \$ 11.68                                 |
| Outstanding at March 31  | 63,450   | \$ 9.64                                  |
| Exercisable at March 31  | 60,116   | \$ 9.67                                  |



In the three months ended March 31, 2014, we received \$119,000 in cash related to stock options exercised during the period.

14

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Table of Contents

## Note 14. Quarterly Segment Financial Summary

Our operations are reported in three segments: (i) Fiber and Data, (ii) Equipment and (iii) Telecom.

Our Fiber and Data Segment serves wholesale, enterprise and commercial business customers with advanced data, Internet, voice and voice over Internet Protocol ("VoIP") services. With our IP network and communication expertise, we are able to provide both custom and broad network solutions which can be extended beyond our regional network through interconnections to provide end-to-end national connectivity. The Fiber and Data Segment includes revenue from Ethernet, Private Line, Multiprotocol Label Switching ("MPLS"), Data Center, Dedicated Internet and our hosted VoIP SingleLink services. We own, lease or utilize long-term indefeasible rights of use ("IRU") agreements for the operation of our network. Fiber and Data services are marketed throughout our core regions: northern Minnesota and the Minneapolis-Saint Paul metropolitan area, southern Minnesota, Des Moines, Iowa and Fargo, North Dakota.

Our Equipment Segment provides equipment solutions and support for a broad spectrum of business customers ranging in size from medium to large enterprise. We design and implement networks utilizing leading technology including: TelePresence Video, Unified Communications and Data Center solutions in collaboration with industry-leading partners. We provide a comprehensive set of services including: Advisory, Implementation, Development and Support. Our Total Care support team provides a proactive approach to monitor and support customer networks, unified communications environment and data centers as well as a single-point-of-contact for the support of applications, systems and infrastructure. Equipment sales and services are marketed primarily in our Minnesota core regions and specifically the Minneapolis-Saint Paul metropolitan area.

Our Telecom Segment provides bundled residential and business services including high-speed Internet, broadband services, digital TV, local voice and long distance services in our legacy telecom service area. Telecom is comprised of the operation of both Incumbent Local Exchange Carrier ("ILEC") and Competitive Local Exchange Carrier ("CLEC") operations. Our ILEC operations provide services in 13 south central Minnesota communities and 13 rural northwest Iowa communities. Our CLEC operation provides services in south central Minnesota and near Des Moines, Iowa. We own our network in both the ILEC and CLEC exchanges.

Segment information for the three months ended March 31, 2014 and 2013 is as follows:

| (Dollars in thousands)                         | Fiber and |           |           | Corporate<br>and |              |
|--|-----------|-----------|-----------|------------------|--------------|
| Three Months Ended March 31, 2014              | Data      | Equipment | Telecom   | Other (2)        | Consolidated |
| Revenue from unaffiliated customers            | \$ 17,478 | \$ 12,248 | \$ 13,934 | \$ 580           | \$ 44,240    |
| Intersegment revenue                           | 221       | -         | 434       | (655 )           | -            |
| Total operating revenue                        | 17,699    | 12,248    | 14,368    | (75 )            | 44,240       |
| Asset impairment                               | -         | -         | -         | -                | -            |
| Depreciation and amortization                  | 3,190     | 138       | 3,678     | 574              | 7,580        |
| Operating income (loss)                        | 2,947     | 486       | 1,895     | (835 )           | 4,493        |
| Interest expense                               | -         | -         | -         | 979              | 979          |
| Income tax provision (benefit)                 | 1,208     | 199       | 777       | (743 )           | 1,441        |
| Net income (loss)                              | 1,739     | 287       | 1,118     | (1,071 )         | 2,073        |
| Total assets                                   | 116,481   | 16,120    | 104,999   | 24,517           | 262,117      |
| Property, plant and equipment, net             | 97,474    | 1,959     | 74,280    | 5,028            | 178,741      |
| Additions to property, plant and equipment (1) | 2,588     | 109       | 1,804     | 433              | 4,934        |



Table of Contents

| (Dollars in thousands)                         |                   |           |           |           | Corporate<br>and |  |
|--|-------------------|-----------|-----------|-----------|------------------|--|
| Three Months Ended March 31, 2013              | Fiber and<br>Data | Equipment | Telecom   | Other (2) | Consolidated     |  |
| Revenue from unaffiliated customers            | \$ 16,471         | \$ 17,237 | \$ 14,248 | \$ 813    | \$ 48,769        |  |
| Intersegment revenue                           | 213               | -         | 417       | (630 )    | -                |  |
| Total operating revenue                        | 16,684            | 17,237    | 14,665    | 183       | 48,769           |  |
| Asset impairment                               | 633               | -         | -         | -         | 633              |  |
| Depreciation and amortization                  | 2,796             | 85        | 3,703     | 425       | 7,009            |  |
| Operating income (loss)                        | 1,638             | 821       | 1,870     | (472 )    | 3,857            |  |
| Interest expense                               | -                 | -         | -         | 1,139     | 1,139            |  |
| Income tax provision (benefit)                 | 677               | 337       | 767       | (687 )    | 1,094            |  |
| Net income (loss)                              | 961               | 485       | 1,104     | (924 )    | 1,626            |  |
| Total assets                                   | 113,326           | 23,365    | 110,382   | 16,352    | 263,425          |  |
| Property, plant and equipment, net             | 94,153            | 1,904     | 79,569    | 5,709     | 181,335          |  |
| Additions to property, plant and equipment (1) | 2,943             | 558       | 1,760     | 528       | 5,789            |  |

(1) Does not include change in materials and supplies.

(2) Includes intersegment eliminations.

#### Note 15. Commitments and Contingencies

In April 2014, we received a notice from a large interexchange carrier disputing approximately \$486,000 of interstate and intrastate switched access charges that we billed them. We do not agree with this dispute and cannot predict the outcome of such proceedings nor their impact, if any, to the Company. This dispute is also being initiated against many other similar companies in our industry. The circumstances do not satisfy the criteria for accrual in accordance with FASB ASC Topic 450-20, "Loss Contingencies."

We are involved in certain other contractual disputes in the ordinary course of business, but do not believe the resolution of any of these existing matters will have a material adverse effect on our financial position, results of operations or cash flows.

#### Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

##### Forward Looking Statements

The Private Securities Litigation Reform Act of 1995 contains certain safe harbor provisions regarding forward-looking statements. This Quarterly Report on Form 10-Q may include forward-looking statements. These statements may include, without limitation, statements with respect to anticipated future operating and financial performance, growth opportunities and growth rates, acquisition and divestiture opportunities, business strategies, business and competitive outlook, and other similar forecasts and statements of expectation. Words such as "expects," "anticipates," "intends," "plans," "believes," "seeks," "estimates," "targets," "projects," "will," "may," "continues," and "should," and variations of these words and similar expressions, are intended to identify these forward-looking statements. Such forward-looking statements are subject to risks and uncertainties that could cause our actual results to differ materially from such statements. Factors that might cause such a difference include, but are not limited to, those contained in Item 1A of Part II, "Risk Factors" of this Quarterly Report on Form 10-Q and Item 1A of Part I, "Risk Factors" of our Annual Report on Form 10-K for the year ended December 31, 2013, which is incorporated herein by reference.

Because of these risks, uncertainties, and assumptions and the fact that any forward-looking statements made by us and our management are based on estimates, projections, beliefs, and assumptions of management, they are not guarantees of future performance and you should not place undue reliance on them. In addition, forward-looking statements speak only as of the date they are made. With the exception of the requirements set forth in the federal securities laws or the rules and regulations of the Securities and Exchange Commission, we do not undertake any obligations to update any forward-looking information, whether as a result of new information, future events or otherwise.

## Table of Contents

### Critical Accounting Policies and Estimates

The preparation of our financial statements requires management to make estimates and judgments that affect the reported amounts of assets, liabilities, revenue and expenses, and the related disclosure of contingent assets and liabilities. A description of the accounting policies we consider particularly important for the portrayal of our results of operations and financial position, and which may require a higher level of judgment by our management, is contained under the caption, "Critical Accounting Policies and Estimates," in the Management's Discussion and Analysis of Financial Condition and Results of Operations in our Annual Report on Form 10-K for the year ended December 31, 2013.

### Overview

We are a leading voice, data and network communications provider servicing business and residential customers primarily in the upper Midwest. We have an expanded, regional fiber network spanning 4,200 route miles serving Minnesota, Iowa, North Dakota, South Dakota and Wisconsin. Across this region we provide business customers with IP-based voice, data and network solutions, managed services, network integration and support services. We also specialize in unified communication solutions for businesses of all sizes by providing Cisco equipment solutions and support. We offer a wide range of communications services to our residential customers, including voice services, high-speed Internet, digital TV and data services.

### Results of Operations

We report our operations in three segments: (i) Fiber and Data, (ii) Equipment and (iii) Telecom. An overall description of our business segments can be found in Note 14 "Quarterly Segment Financial Summary."

### Executive Summary

Our focus remains on business and broadband growth opportunities, enhancing our broadband services and providing our customers with exceptional service while maintaining our traditional telecom services. Business and broadband revenue accounted for approximately 80% of our total consolidated revenue in the first quarter of 2014 and 79% in the first quarter of 2013. This revenue is derived from the Fiber and Data Segment, Equipment Segment and broadband revenue from our Telecom Segment. Revenue diversification has transformed our company into a regional communication solutions provider and revenue growth in these strategic areas is anticipated to offset the revenue decline associated with legacy telecom services.

We continue to add fiber access networks within our core footprint in areas where we see the most opportunities to extend our fiber network directly to business customers. We leverage our regional network and long-haul routes to provide transport service to wireless service providers or backhaul services to accommodate the growth in wireless data usage. We continue to invest in our network to expand and enhance our service offerings and increase speeds and capacity in our service areas. As we move into 2014, we are continually examining and enhancing our product portfolio to meet the increased expectations of our business customers with integrated voice and data services to offer them flexibility in meeting their communication needs. Looking forward, we will leverage our expertise as a Cisco Gold partner with a Master Cloud Builder Specialization to further develop our cloud services offering demonstrating our innovation and commitment to meet our customer needs by offering premise-based and cloud managed and hosted solutions.

As our revenue streams diversify, our revenue mix could result in a higher proportion of lower margin revenues. We are closely managing our cost structure and plan to manage our costs through network grooming and other expense reductions driven by operational and system efficiencies.

We are now leveraging Enventis as our unified brand throughout our entire service area. We are seeking shareholder approval to change our corporate name to Enventis Corporation at our annual meeting on May 6, 2014.

Highlights for the quarter ended March 31, 2014 include:

Significant success-based capital investments, which directly support specific contracted customer revenue-generating projects, accounted for approximately 71% of our total capital expenditures.

Consolidated first quarter revenue was \$44.2 million, a 9% decline compared to 2013, due to a decrease in equipment revenue of \$5.3 million, partially offset by a net increase in our higher margin service revenue of \$808,000.

17

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Table of Contents

We experienced growth in both our business and wholesale services in our Fiber and Data Segment revenue, reflecting revenue growth in advanced communication services to enterprise and small-business customers and fiber access services to wireless carriers.

Equipment Segment revenue posted a decline of 29% driven by a 35% decline in equipment revenue. Services revenue in this segment grew 19%.

Telecom experienced a decline of 2% in revenue. Growth in broadband revenue helped to mitigate the ongoing decline in traditional local service and network access revenue.

Total costs and expenses declined \$5.2 million due to lower equipment sales levels along with our effort to manage expenses.

Net income of \$2.1 million is up 27%.

EBITDA of \$12.1 million in 2014 is up \$1.2 million or 11%. Management believes this is an important financial measure as it represents our ability to generate cash flow and is used internally in evaluating our performance. A reconciliation of net income to EBITDA can be found in the non-GAAP measures section. Growth in our business segments is offsetting the decline in our traditional telecom services.



Table of Contents

## Fiber and Data Segment

The following table provides detail of the Fiber and Data Segment operating results.

| (Dollars in thousands)                              | Three Months<br>Ended<br>March 31 |          | %      |   |
|---|-----------------------------------|----------|--------|---|
|   | 2014                              | 2013     | Change |   |
| Operating revenue before intersegment eliminations: |                                   |          |        |   |
| Business  | \$9,663                           | \$8,825  | 9      | % |
| Wholesale   | 7,815                             | 7,646    | 2      | % |
| Intersegment  | 221                               | 213      | 4      | % |
| Total operating revenue                             | \$17,699                          | \$16,684 | 6      | % |
| Cost of services                                    |                                   |          |        |   |
| (excluding depreciation and amortization)           | \$8,206                           | \$8,257  | -1     | % |
| Selling, general and administrative expenses        | 3,356                             | 3,360    | 0      | % |
| Asset impairment                                    | -                                 | 633      | 100    | % |
| Depreciation and amortization                       | 3,190                             | 2,796    | 14     | % |
| Total costs and expenses                            | 14,752                            | 15,046   | -2     | % |
| Operating income                                    | \$2,947                           | \$1,638  | 80     | % |
| Net income  | \$1,739                           | \$961    | 81     | % |
| Capital expenditures (A)                            | \$2,588                           | \$2,943  | -12    | % |

(A) Does not include change in materials and supplies.

## Revenue

The Fiber and Data Segment revenue streams are generally based on a monthly recurring revenue base, which to a large extent, includes multi-year contracts.

**Business.** We serve enterprise and commercial business customers with advanced data services such as Ethernet, Private Line, MPLS, Dedicated Internet, voice and VoIP services. We develop data and Internet solutions to meet the needs of our customers.

Fiber and Data business revenue grew \$838,000 or 9% in the current quarter compared to 2013. Continued demand for advanced communications services such as integrated voice and data services from business customers is driving the growth in our business services revenue. This revenue stream is also favorably impacted by the transition by businesses from traditional voice services to enhanced VoIP products and services. We remain committed to expanding and enhancing our capabilities and business service offerings to meet our customers' voice and data needs. Growth in our last-mile connections and our local networks is driving the sale of data services, including Ethernet, MPLS, Dedicated Internet, Private Line and VoIP services. This growth may be tempered by customer churn and price compression. We plan to begin offering new cloud-based managed and hosted solutions during the second half of 2014, which is expected to provide future revenue growth in this area.

**Wholesale.** We provide fiber and data services to regional and national service providers including wireless carriers, telecom providers and other service providers. We provide fiber-based transport and access services through our extensive regional fiber network and fiber access rings, supported by a 24x7x365 Network Operations Center. Our services can be extended beyond our regional network through agreements and interconnections with other carriers for

end-to-end national connectivity. Our expertise allows us to deliver custom network solutions and leverage our capabilities to provide a high-bandwidth, self-healing platform to provide reliable service.

### Table of Contents

Fiber and Data wholesale revenue grew \$169,000 or 2% in the current quarter compared to 2013. With multi-media content and applications becoming a larger part of the wireless traffic, bandwidth demands are rapidly on the rise to support current and future traffic growth. Wireless carriers requirements for higher bandwidth connections such as Ethernet, DWDM and MPLS technologies are driving the overall revenue growth in wholesale services. The number of fiber-served cell sites we service increased from 59 at March 31, 2013 to 89 sites at March 31, 2014. We expect revenue growth by building to additional cell sites in targeted areas and upgrading bandwidth and services on existing towers. However, certain wholesale contracts with large wireless carriers expire during 2014, and we anticipate a portion of these contracts to migrate to customer networks which will temper wholesale revenue growth. Wholesale revenue continues to be hampered by industry consolidation, technological changes, customer network grooming and price compression.

### Cost of Services (excluding Depreciation and Amortization)

Cost of services decreased \$51,000 or 1% in the first quarter of 2014 compared to 2013. The main contributors include:

- A decrease of \$187,000 in circuit related expenses primarily due to our efforts of grooming circuits from off-net providers to our own network.
- A decrease of \$66,000 in Universal Service Fund ("USF") charges.
- A net decline of \$96,000 in other expenses.

· An increase of \$118,000 in wages, benefits and other compensation-related expenses driven by the necessary resources to accommodate the growth initiatives in this segment.

· An increase of \$57,000 in maintenance contracts related to the deployment of new infrastructure and customer premise equipment.

· An increase of \$48,000 in leased fiber capacity related to expenses to expand our fiber footprint.

· An increase of \$40,000 in professional fees related to IT professional services.

· An increase of \$35,000 in access expense related to the increased long distance traffic associated with our SingleLink product.

### Selling, General and Administrative Expenses

We are investing in our business to support growth initiatives and provide exceptional service to our customers. We remain committed to scaling the business through process improvements and building system efficiencies. Selling, general and administrative expenses remained consistent from 2014 to 2013. Expenses to note include:

· An increase of \$131,000 in corporate expenses as more resources and attention are focused on process and system efficiencies, and success and growth of this segment.

· A net increase of \$66,000 in other expenses.

· A decrease of \$201,000 in wages, benefits and other compensation-related expenses.

### Asset Impairment

We recognized an asset impairment of \$633,000 in the first quarter of 2013 related to assets supporting a service we elected to discontinue. There were no such charges in the first quarter of 2014.

### Depreciation and Amortization

Fiber and Data Segment depreciation and amortization increased \$394,000 or 14% in the first quarter compared to the same period in 2013. We continue to invest in our network to increase its reliability and capacity along with targeted investments which support our growth initiatives.



Table of Contents

## Equipment Segment

The following table provides detail of the Equipment Segment operating results.

| (Dollars in thousands)  | Three Months<br>Ended |           |             |   |
|---|-----------------------|-----------|-------------|---|
|   | March 31<br>2014      | 2013      | %<br>Change |   |
| Operating revenue before intersegment eliminations:           |                       |           |             |   |
| Equipment   | \$ 10,027             | \$ 15,364 | -35         | % |
| Services  | 2,221                 | 1,873     | 19          | % |
| Total operating revenue                                       | \$ 12,248             | \$ 17,237 | -29         | % |
| Cost of sales<br>(excluding depreciation and amortization)    | \$ 8,544              | \$ 13,222 | -35         | % |
| Cost of services<br>(excluding depreciation and amortization) | 1,777                 | 1,695     | 5           | % |
| Selling, general and administrative expenses                  | 1,303                 | 1,414     | -8          | % |
| Depreciation and amortization                                 | 138                   | 85        | 62          | % |
| Total costs and expenses                                      | 11,762                | 16,416    | -28         | % |
| Operating income  | \$ 486                | \$ 821    | -41         | % |
| Net income  | \$ 287                | \$ 485    | -41         | % |
| Capital expenditures  | \$ 109                | \$ 558    | -81         | % |

## Revenue

Equipment. We are a Master Unified Communications and Gold Certified Cisco distributor providing equipment solutions and support for a broad spectrum of business customers. As an equipment integrator, we design and implement networks utilizing emerging technological advancements including TelePresence Video, Unified Communications and Data Center solutions. We also utilize relationships with other industry-leading vendors to provide integrated communication solutions for our clients to meet their emerging networking needs. Equipment sales are non-recurring in nature making this revenue dependent upon attracting new sales from existing and new customers, as well as leveraging relationships with our current customer base by adding more value through enhanced product and service offerings.

Equipment revenue declined \$5,337,000 or 35% in the first quarter compared to 2013. We continue to experience success in selling data and communications equipment as customers invest in technology and IT solutions such as unified communication products, data center products, cloud computing solutions, storage, data analysis and IT virtualization. This revenue stream is non-recurring and the decline can be attributed to the timing of customer sales which vary from quarter to quarter.

Services. We provide a comprehensive set of services to support equipment solutions, including: advisory, implementation, development and support. We have the expertise and experience to transform the available technology into solutions to solve business challenges and meet their objectives. Maintenance contracts ("Smartnet" contracts) are offered in collaboration with Cisco systems. Our Total Care support team provides a proactive approach to monitoring and supporting customer networks, unified communications environments and data centers as well as a single-point-of-contact for the support of applications, systems and infrastructure.

Equipment services revenue increased \$348,000 or 19% in the first quarter compared to 2013. The growth correlates with our plan to focus on growing the higher margin service revenue. Approximately 72% of the increase is driven by contract services and support fees revenue. The remainder of the increase is related to an increase in maintenance revenue. Maintenance revenue is largely tied to equipment installations, and Smartnet contracts are typically three to five years. This revenue stream is cyclical in nature and is subject to timing of projects and renewal opportunities.

Table of Contents

Cost of Sales (excluding Depreciation and Amortization)

Cost of sales is composed of equipment material costs associated with equipment sales. The decline of \$4,678,000 or 35% in cost of sales is in direct proportion to the 35% decline in equipment sales when compared to 2013. Labor associated with installation of the equipment is included in cost of services (excluding depreciation and amortization) described below.

Cost of Services (excluding Depreciation and Amortization)

Cost of services increased \$82,000 or 5% in 2014 compared to 2013. The change can be attributed to:

- An increase of \$35,000 in wages and benefits.
- An increase of \$31,000 in contract labor associated with the higher services revenue.
- A net increase of \$16,000 in other expenses.

Selling, General and Administrative Expenses

Selling, general and administrative expenses decreased \$111,000 or 8% in 2014 compared to 2013. The primary contributors include:

- A decrease of \$123,000 in commission expense related to lower sales.
- A net increase of \$12,000 in other expenses.

Depreciation and Amortization

Depreciation expense increased \$53,000 or 62% in the first quarter compared to 2013, driven by expansion of office space.

Table of Contents

## Telecom Segment

The following table provides detail of the Telecom Segment operating results.

| (Dollars in thousands)                                     | Three Months Ended |          | % Change |   |
|--|--------------------|----------|----------|---|
|  | March 31 2014      | 2013     |          |   |
| Operating revenue before intersegment eliminations:        |                    |          |          |   |
| Local service  | \$2,730            | \$2,963  | -8       | % |
| Network access   | 4,415              | 4,701    | -6       | % |
| Broadband  | 5,276              | 5,005    | 5        | % |
| Other  | 1,513              | 1,579    | -4       | % |
| Intersegment   | 434                | 417      | 4        | % |
| Total Telecom operating revenue                            | \$14,368           | \$14,665 | -2       | % |
| Total Telecom revenue before intersegment eliminations     |                    |          |          |   |
| Unaffiliated customers                                     | \$13,934           | \$14,248 |          |   |
| Intersegment   | 434                | 417      |          |   |
|  | 14,368             | 14,665   |          |   |
| Cost of services (excluding depreciation and amortization) | 6,809              | 6,847    | -1       | % |
| Selling, general and administrative expenses               | 1,986              | 2,245    | -12      | % |
| Depreciation and amortization                              | 3,678              | 3,703    | -1       | % |
| Total Telecom costs and expenses                           | 12,473             | 12,795   | -3       | % |
| Operating income   | \$1,895            | \$1,870  | 1        | % |
| Net income   | \$1,118            | \$1,104  | 1        | % |
| Capital expenditures (A)                                   | \$1,804            | \$1,760  | 3        | % |

Key metrics

|                                       |        |        |
|---------------------------------------|--------|--------|
| Business access lines                 | 18,788 | 20,016 |
| Residential access lines              | 20,267 | 21,744 |
| Total access lines                    | 39,055 | 41,760 |
| High-speed Internet ("DSL") customers | 21,178 | 20,327 |
| Digital TV customers                  | 11,788 | 10,910 |

(A) Does not include change in materials and supplies.

## Revenue

**Local Service.** We provide voice services, enhanced calling features and miscellaneous local services for local residential and business customers. We also receive reciprocal compensation revenue based on interconnection agreements with wireless carriers who use our network to terminate calls.

Local service revenue declined \$233,000 or 8% in the first quarter compared to the same period in 2013 primarily driven by a 6% decline in local access lines reflecting the impacts of the industry-wide decline in access lines and price compression due to competition and alternative communication options. We also expect modest erosion in our access lines as customers' transition from traditional voice services to enhanced VoIP products, including our own competing VoIP product offered through our Fiber and Data Segment.



To mitigate the trend of declining access lines, we continue to emphasize our competitive service bundles offering our customers flexible options to satisfy their communication and entertainment needs.

23

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## Table of Contents

**Network Access.** We provide access services to other communications carriers to terminate or originate long distance calls on our network. We also bill subscriber line charges to our customers for access to the public switched network. Network access revenue is derived from several federally administered pooling arrangements designed to provide support and distribute funding to Incumbent Local Exchange Carriers ("ILEC"). Special access circuits provide dedicated lines and trunks to businesses and interexchange carriers. All of these revenue sources are components of network access revenue.

Network access revenue declined \$286,000 or 6% in the first quarter of 2014 compared to 2013. Declining access lines and lower minutes of use on our network driven by competition and network grooming/optimization by the carriers contribute to this revenue decline. This revenue stream was, and will continue to be, impacted by regulatory decisions, particularly FCC Order 11-161 which reformed the framework of the Universal Service Fund and intercarrier compensation. Provisions in FCC Order 11-161 call for reductions of interstate and intrastate access charges through gradual annual reductions in rates for certain access components. However, the introduction of the Connect America Fund ("CAF") and additional charges to end-user subscribers has helped to mitigate this revenue stream decline. As anticipated, we experienced a decline in minutes-of-use, end-user and special access revenue which was partially offset by higher support revenue.

**Broadband.** We provide residential and business broadband services for monthly recurring revenue. Broadband services include high-speed Internet, digital TV services, and business Ethernet and data services.

Broadband revenue increased \$271,000 or 5% in the current quarter compared to 2013. The broadband revenue growth is attributable to the success of our multi-service bundles which is reflected in the 8% and 4% growth in our digital TV and high-speed Internet ("DSL") customer subscribers, respectively. Broadband revenue comprised 12% of our consolidated revenue in 2014 compared to 10% in 2013. We expect our broadband revenue to grow but at tapered rates due to the competitive pricing we offer our customers and the competitive approach from cable providers.

We strive to provide the best service experiences for both our residential and business customers. We continue to invest in our broadband network giving us the ability to remain competitive in our broadband service offerings and deliver reliable services. Our multi-service bundles offer our customers competitive and flexible options with pricing discounts when bundling digital TV, Internet and/or voice services. Additional discounts are offered if a customer opts into a six-month, one- or two-year agreement. We believe the bundles provide our customers valuable money-saving packages and positively impact our customer retention.

**Other Revenue.** Other revenue consists primarily of directory publishing, long distance, sales of wholesale contract services, late fees applied to subscriber billings, and add, move, and change revenue on customer premise equipment.

Other revenue decreased \$66,000 or 4% during the current quarter compared to 2013 primarily attributable to lower directory revenue as businesses elect online media platforms over traditional printed directories and lower customer premise equipment revenue.

## Cost of Services (excluding Depreciation and Amortization)

Cost of services (excluding depreciation and amortization) declined \$38,000 or 1% in the first quarter compared to 2013. The main contributors include:

- A decline of \$149,000 in wages and benefits driven by a smaller workforce and savings associated with our post-retirement benefits.

- A decline of \$99,000 in material write-offs related to materials management.

- A decline of \$84,000 in access expense is a direct result of lower long distance minutes on our network and our declining customer base due to competition and technological alternatives.

A net decrease of \$175,000 in other expenses, which include decreases in directory fees, USF fees, contract labor and computer expenses.

An increase of \$259,000 in programming expenses related to higher programming network fees associated with providing our digital TV service and our growing subscriber base.

An increase of \$136,000 related to loss on disposal of assets associated with our digital TV service.

An increase of \$74,000 in repair and maintenance expense primarily due to customer equipment maintenance.

Table of Contents

Selling, General and Administrative Expenses

Selling, general and administrative expenses decreased \$259,000 or 12% in the first quarter of 2014 compared to 2013 driven primarily by:

- A decrease of \$142,000 in corporate expense as our focus and resources shift toward the growth in the Fiber and Data Segment.
- A decline of \$100,000 in regulatory fees.
- A net decline of \$17,000 in other expenses.

Depreciation and Amortization

Depreciation and amortization expense decreased \$25,000 or 1% in the first quarter compared to 2013. As we continue to manage the anticipated declines in profitability in this segment, we selectively choose to invest in our broadband network and other revenue-generating projects.

Table of Contents

Consolidated Results

Interest Expense

Consolidated interest expense of \$979,000 in the first quarter of 2014 is 14% lower compared to the same period in 2013 driven primarily by the refinancing of our credit facility in October 2013. The outstanding balance of our debt obligations (long-term and current portion) declined \$1,531,000 from \$136,371,000 at March 31, 2013 to \$134,840,000 as of March 31, 2014. The March 31, 2014 debt balance decreased \$367,000 since December 31, 2013.

Income Taxes

Our effective income tax rate for the first quarter of 2014 and 2013 was 41.0% and 40.2%, respectively. The effective tax rate from operations differs from the federal statutory rate primarily due to state income taxes.

Liquidity and Capital Resources

Working Capital

Working capital (current assets minus current liabilities) was \$14,698,000 as of March 31, 2014 compared to working capital of \$12,893,000 as of December 31, 2013. The ratio of current assets to current liabilities was 1.6 as of March 31, 2014 and 1.4 as of December 31, 2013.

Capital Structure

The total capital structure (long-term and current maturities of long-term debt obligations plus shareholders' equity) was \$184,776,000 at March 31, 2014 reflecting 27% equity and 73% debt. This compares to a total capital structure of \$184,517,000 at December 31, 2013, also reflecting 27% equity and 73% debt. In the communications industry, debt financing is most often based on multiples of operating cash flows. Specifically, our current use of the senior credit facility is in a leverage ratio of approximately 2.8 times debt to Earnings Before Interest, Tax, Depreciation and Amortization, ("EBITDA") as defined in our credit agreement; well within the acceptable limit for our agreement and our industry. Our leverage ratio of 2.8 times debt to EBITDA is well within our amended credit facility limit of 3.50 times, and is a source of capital as we consider future opportunities.

We employ an extended term payable financing arrangement for the equipment provisioning portion of our Equipment Segment and view this arrangement as a structured accounts payable that is paid within 60 days with no separate interest charge. As such, the extended term payable financing amount of \$6,991,000 and \$8,879,000 as of March 31, 2014 and December 31, 2013, respectively, is not considered to be part of our capital structure and has been excluded from the references above regarding debt and total capital. See Note 7 "Extended Term Payable."

Internal operations of our business continue to be our primary source of liquidity. We have invested in capital expenditures, paid interest, taxes and dividends while paying down our debt obligations. We have not changed our equity capitalization, and new equity was not a source of liquidity during the period. Our cash and cash equivalents balance increased \$4,283,000 from \$7,960,000 at December 31, 2013 to \$12,243,000 as of March 31, 2014 primarily due to consolidated operating results and the timing of our capital expenditures and the working capital needs of our Equipment Segment.

Cash Flows

We expect cash flows from operations, cash and cash equivalents, and borrowings available under our credit facility will be sufficient to meet our current and long-term liquidity and capital requirements. For temporary increases in cash

demand, we utilize our cash inflow. For more significant fluctuations in liquidity, driven by growth initiatives, we rely on our senior credit facility. These sources coupled with our access to a \$30,000,000 revolving credit facility (presently unused) provide further assurance against interruption in our business plans due to financing. Our expected primary cash outflows include funding ongoing working capital requirements, capital expenditures, scheduled principal and interest payments on our credit facility, temporary financing of trade accounts receivable and the payment of dividends as they are declared.

Table of Contents

While it is difficult for us to predict the impact general economic conditions may have on our business, we believe that we will be able to meet our current and long-term cash requirements through our operating cash flows. We are in full compliance with our debt covenants and anticipate that we will be able to plan for and match future liquidity needs with future internal and available external resources. Our bank credit agreement will be the sole external source of financing for the foreseeable future.

We feel we can adjust the timing or the number of strategic and growth initiatives accordingly to correspond to any limitation we may face or be imposed by our capital structure or sources of financing. We do not anticipate our capital structure will limit future growth initiatives over the next 12 months.

The following table details the cash flow changes for the three months ended March 31, 2014 and 2013:

| (Dollars in thousands)                  | Three Months<br>Ended March 31 |            |      | %<br>Change |
|---|--------------------------------|------------|------|-------------|
|   | 2014                           | 2013       |      |             |
| Net cash provided by (used in):         |                                |            |      |             |
| Operating activities                    | \$ 13,478                      | \$ 1,953   | 590  | %           |
| Investing activities                    | (5,139 )                       | (5,711 )   | -10  | %           |
| Financing activities                    | (4,056 )                       | (241 )     | 1583 | %           |
| Net change in cash and cash equivalents | \$ 4,283                       | \$ (3,999) | -207 | %           |

Cash from operations represents the amount of cash generated by our daily operations after the payment of operating obligations and is our most significant source of liquidity. In both years, cash generated from operations was primarily attributable to net income and non-cash expenses included depreciation and amortization. The increase in net cash provided by operating activities is primarily driven by our receivables which is related to the timing and volume of equipment orders associated with our Equipment Segment.

Capital expenditures is our primary recurring investing activity and decreased minimally when comparing 2014 to 2013. Our capital expenditures continue to be directed toward leveraging our statewide fiber network in success-based and network expansion projects, such as customer fiber builds, fiber to cell sites and expansion in key strategic locations. Seventy-one percent of our capital expenditures was success-based spending during the first quarter of 2014. Cash requirements for capital expenditures were funded using cash generated by our daily operations.

Financing activities primarily consist of borrowings and payments on our credit facility and payment of dividends to our shareholders. The increase in cash used in financing activities is primarily due to the timing and volume of equipment orders in our Equipment Segment causing a \$1,888,000 decrease in our extended term payable in the first quarter of 2014 compared to an increase of \$2,303,000 in 2013. Dividends during the first three months of 2014 and 2013 were \$2,042,000 and \$1,970,000, respectively, an increase of 3.7%. A dividend of \$0.15 per share payable in the second quarter of 2014 was declared by our Board of Directors in March 2014. We expect to pay similar dividends in the future; however, this will be dependent upon many factors, such as operating results, capital requirements, debt compliance and other factors.

Table of Contents

Our long-term obligations, including current maturities of debt and capital leases as of March 31, 2014 and December 31, 2013 were \$134,840,000 and \$135,207,000, respectively. Our credit facility requires us to comply with specified financial ratios and tests. The financial ratios required by our credit facility are not calculated in accordance with accounting principles generally accepted in the United States of America ("non-GAAP financial measures"). The non-GAAP financial measures are presented below for the purpose of demonstrating compliance with our debt covenants:

(Dollars in thousands)

|  | March<br>31, 2014 |
|--|-------------------|
| Leverage Ratio:  |                   |
| (A) Total debt (including outstanding letters of credit) | \$ 134,860        |
| EBITDA per our credit agreement                          |                   |
| Three months ended 3-31-14                               | 12,073            |
| Three months ended 12-31-13                              | 12,019            |
| Three months ended 9-30-13                               | 11,801            |
| Three months ended 6-30-13                               | 12,276            |
| (B) Total adjusted EBITDA per our credit agreement       | \$ 48,169         |
| Total leverage ratio (A)/(B)                             | 2.80              |
| Maximum leverage ratio allowed                           | 3.50              |

(Dollars in thousands)

| Debt Service Coverage Ratio:   | March 31, 2014 |          |
|--|----------------|----------|
| EBITDA per our credit agreement, minus   | \$             | 48,169   |
| Income taxes   |                | (5,633 ) |
| (A)  | \$             | 42,536   |
| (B) the sum of (i) all scheduled principal payments to be made on debt and (ii) interest expense |                | 6,084    |
| Debt service coverage ratio (A)/(B)  |                | 7.0      |
| Minimum debt service ratio allowed   |                | 2.5      |

#### New Accounting Pronouncements

The financial statement impact relating to new accounting standards that have not yet been adopted by us can be found in Note 1 "Basis of Presentation and Consolidation."

#### Reconciliation of Non-GAAP Financial Measures



In addition to the results reported in accordance with accounting principles generally accepted in the United States of America ("GAAP"), we also use certain non-GAAP measures including EBITDA and EBITDA (as defined in our credit agreement) to evaluate operating performance and to facilitate the comparison of our historical results and trends. These non-GAAP measures are also used to manage and evaluate the operating performance of our reportable segments. These financial measures should not be considered in isolation or as a substitute for net income as a measure of performance and net cash flow provided by operating activities as a measure of liquidity. EBITDA is included as a supplemental disclosure because management believes that it provides (1) additional information with respect to our ability to service debt, fund capital expenditures and meet working capital requirements, (2) helpful measure for comparing our operating performance with the performance of other companies with different capital structures or tax rates, (3) comparison of our business segments performance to other public companies and (4) is a leading component of incentive-based compensation for operating management. Reconciliations to the most directly comparable GAAP measure are provided below.

Table of Contents

| (Dollars in thousands)                   | Three Months   |          |
|--|----------------|----------|
|  | Ended March 31 |          |
|  | 2014           | 2013     |
| Net income                               | \$2,073        | \$1,626  |
| Add:                                     |                |          |
| Depreciation and amortization            | 7,580          | 7,009    |
| Interest expense                         | 979            | 1,139    |
| Income taxes                             | 1,441          | 1,094    |
| EBITDA                                   | \$12,073       | \$10,868 |
| Asset impairment                         | -              | 633      |
| Adjusted EBITDA per our credit agreement | \$12,073       | \$11,501 |

## Item 3. Quantitative and Qualitative Disclosures about Market Risk

We do not have operations subject to risks of foreign currency fluctuations. We do, however, use financial derivative instruments to manage exposure to interest rate fluctuations. Our objective for holding derivatives is to minimize interest rate risks using the most effective methods to eliminate or reduce the impact of these exposures. Variable rate debt instruments are subject to interest rate risk. For any portion of our debt not covered with interest rate swap agreements, our earnings are affected by changes in interest rates as a portion of our long-term debt has variable interest rates based on LIBOR. If interest rates for the portion of our long-term debt based on variable rates averaged 10% more for the quarter ended March 31, 2014, our interest expense would have increased \$50,000.

## Item 4. Controls and Procedures

As of the end of the period covered by this Quarterly Report on Form 10-Q (the Evaluation Date), we carried out an evaluation, under the supervision and with the participation of our management, including our Chief Executive Officer and Chief Financial Officer, regarding the effectiveness of the design and operation of our disclosure controls and procedures (as defined in Rule 13a-15(e) and 15d-15(e) of the Securities and Exchange Act of 1934, as amended). Based upon that evaluation, our Chief Executive Officer and Chief Financial Officer have concluded, as of the end of the period covered by this Quarterly Report, that our disclosure controls and procedures are effective to provide reasonable assurance that information required to be disclosed by us in the reports that we file or submit under the Exchange Act are recorded, processed, summarized and reported within the time periods specified in applicable rules and forms and that such information accumulated and communicated to our management, including our Chief Executive Officer and Chief Financial Officer, in a manner that allows timely decisions regarding required disclosures.

There have been no changes in our internal control over financial reporting during our most recently completed fiscal quarter that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

## Part II Other Information

## Item 1. Legal Proceedings

Other than routine litigation incidental to our business, there are no pending material legal proceedings to which we are a party or to which any of our property is subject.

## Item 1A. Risk Factors

There have been no material changes to the risk factors previously disclosed in Item 1A, "Risk Factors," of our Annual Report on Form 10-K for the fiscal year ended December 31, 2013.

Item 2. Unregistered Sales of Equity Securities and Use of Proceeds

None.

29

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Table of Contents

Item 3. Defaults Upon Senior Securities

None.

Item 4. Mine Safety Disclosures

None.

Item 5. Other Information

None.

Item 6. Exhibit Listing

Exhibit Number Description

31.1 Certification of Chief Executive Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.

31.2 Certification of Chief Financial Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.

32.1 Certification of Chief Executive Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.

32.2 Certification of Chief Financial Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.

101.INSXBRL Instance Document

101.SCHXBRL Taxonomy Extension Schema Document

101.CALXBRL Taxonomy Extension Calculation Linkbase Document

101.DEF XBRL Taxonomy Extension Definition Linkbase Document

101.LABXBRL Taxonomy Extension Label Linkbase Document

101.PREXBRL Taxonomy Extension Presentation Linkbase Document

30

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Table of Contents

Signatures

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

Dated: May 2, 2014 HICKORY TECH  
CORPORATION

By: /s/ John W. Finke  
John W. Finke, President  
and Chief Executive Officer

By: /s/ David A. Christensen  
David A. Christensen,  
Senior Vice President and  
Chief Financial Officer