# Edgar Filing: DELTA AIR LINES INC /DE/ - Form 8-K 

## DELTA AIR LINES INC /DE/

## Form 8-K

October 14, 2003

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UNITED STATES
SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549
FORM 8-K
CURRENT REPORT
Pursuant to Section 13 or \(15(d)\) of the Securities Exchange Act of 1934
Date of Report (Date of earliest event reported): October 14, 2003
DELTA AIR LINES, INC.
(Exact name of registrant as specified in its charter)
Delaware 1-5424
(State or other jurisdiction (Commission File Number) of incorporation)

> P.O. Box 20706, Atlanta, Georgia 30320-6001 (Address of principal executive offices)
Not Applicable
(Former name or former address, if changed since last report)
ITEM 9. REGULATION FD DISCLOSURE AND
ITEM 12. RESULTS OF OPERATIONS AND FINANCIAL CONDITION
Financial Results for the Quarter Ended September 30, 2003
Delta Air Lines, Inc. (Delta) today issued a press release reporting financial results for the quarter ended September 30, 2003. The press release is furnished as Attachment A. Delta also will be providing supplemental data for the September 2003 quarter to certain analysts. The supplemental data is furnished as Attachment B. The information furnished in this Form 8-K shall not be deemed incorporated by reference into any other filing with the Securities and Exchange Commission.
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58-0218548
(IRS Employe Identification

## SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

DELTA AIR LINES, INC.

BY: /s/ Edward H. Bastian
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Edward H. Bastian
Senior Vice President - Finance and Controller

| CONTACT: | Corporate Communications | Investor Relations |
| :--- | :--- | :--- |
|  | $404-715-2554$ | $404-715-6679$ |

DELTA AIR LINES REPORTS THIRD QUARTER 2003 RESULTS

ATLANTA, Oct. 14, 2003 -- Delta Air Lines (NYSE: DAL) today reported results for the quarter ending Sept. 30, 2003, and other significant news. The key points are, Delta:

- REPORTS A THIRD QUARTER NET LOSS OF \$164 MILLION, OR \$1.36 LOSS PER COMMON SHARE.
- EXCLUDING UNUSUAL ITEMS DESCRIBED BELOW, REPORTS A THIRD QUARTER NET LOSS OF \$172 MILLION, OR \$1.43 LOSS PER COMMON SHARE.
- ENDS QUARTER WITH \$2.9 BILLION IN CASH, OF WHICH \$2.7 BILLION IS UNRESTRICTED CASH.
- ANNOUNCES FURTHER CHANGES TO ITS FLEET PLAN TO ENSURE LONG-TERM STABILITY, INCLUDING THE SALE OF 11 AIRCRAFT SCHEDULED FOR DELIVERY TO DELTA IN 2005.

Delta Air Lines reported a net loss of $\$ 164$ million and a loss per share of $\$ 1.36$ for the September 2003 quarter. In the September 2002 quarter, Delta reported a net loss of $\$ 326$ million and a loss per share of $\$ 2.67$.

Excluding the unusual items described below, the September 2003 quarter net loss and loss per share were $\$ 172$ million and $\$ 1.43$, respectively, compared to a net loss of $\$ 212$ million and loss per share of $\$ 1.75$ in the September 2002 quarter. The First Call consensus estimate for the September 2003 quarter was a loss per share of $\$ 1.46$, excluding unusual items. Positive cash flow from operating activities was $\$ 201$ million for the September 2003 quarter.

Note 1 to the attached Consolidated Statements of Operations shows a reconciliation of Delta's net loss reported under Generally Accepted Accounting Principles in the United States (GAAP) to the net loss excluding unusual items, as well as reconciliations of other financial measures including and excluding unusual items.

## EARNINGS PERFORMANCE

"Over the past two years, our industry has undergone dramatic, permanent changes. Today's results, while somewhat better than we expected, show that Delta's challenges are not yet over," said Leo F. Mullin, Delta's chairman and chief executive officer. "To meet these challenges, Delta people have in place programs across the company intended to rebalance our revenue to cost relationship. At the same time, we are making prudent and strategic investments in technology, regional jet aircraft, our new low-fare operation, as well as in other areas. Taken together, these steps will strengthen the company over the long term by enhancing our cost competitiveness and positioning us for sustained success."

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Third quarter operating revenues increased 0.7 percent and passenger unit revenues increased 8.0 percent, compared to the September 2002 quarter. Delta has continued to outperform the industry in year-over-year unit revenue comparisons for each of the last 16 months through August 2003.

Operating expenses for the September 2003 quarter decreased 7.4 percent and unit costs decreased 1.2 percent as a result of charges taken during the September 2002 quarter. Excluding unusual items, unit costs increased 4.1 percent and fuel price neutralized1 unit costs increased 2.8 percent. The increase in fuel price neutralized unit costs was entirely driven by capacity reductions related to the Iraqi War.

Comparing the September 2003 quarter to the June 2003 quarter illustrates Delta's progress on its company-wide profit improvement initiatives. Despite an 8 percent increase in capacity, operating expenses, excluding unusual items, for the September 2003 quarter were flat with the June 2003 quarter. Delta's increased productivity and efficiencies allowed for significant capacity growth during the quarter at the same operating costs.
"Delta continues to make progress on its profit improvement initiatives to reduce costs and enhance revenue," said M. Michele Burns, executive vice president and chief financial officer. "Moreover, while the full impact is not immediate, our strategic plan will deliver sustainable savings for the long-term, particularly as the industry recovers and grows."

In the September 2003 quarter, Delta's fuel hedging program reduced costs by $\$ 26$ million, pretax. Delta hedged 53 percent of its jet fuel requirements in the quarter at an average price of $\$ 0.79$ per gallon, excluding fuel taxes. Delta's total fuel price for the September 2003 quarter was $\$ 0.79$ per gallon.

The load factor for the September 2003 quarter was 76.9 percent, a 2.6 point increase as compared to the September 2002 quarter. System capacity was down 6.3 percent and mainline capacity was down 9.4 percent on a year-over-year basis. While Delta continues to see some growth in passenger demand, traffic has not fully returned to pre-war levels; therefore, some capacity reductions remain in place.

Guidance on fuel hedging, capacity and unit costs is provided in Table 2 below.

## LIQUIDITY AND FINANCING TRANSACTIONS

As of Sept. 30, 2003, Delta had \$2.9 billion in cash, of which \$2.7 billion is unrestricted. Delta also had unencumbered aircraft with an estimated base value of $\$ 2.3$ billion, of which approximately $\$ 400$ million is eligible under Section 1110 of the U.S. Bankruptcy Code2.

Delta had positive cash flow from operations for the September 2003 quarter of $\$ 201$ million and generated an operating profit for two out of the three months.

In September 2003, Delta completed a debt exchange offer for $\$ 300$ million principal amount of its 6.65 percent senior notes due 2004 , of which $\$ 64.1$ million was tendered by holders for cash and new 10.0 percent senior notes due 2008. Delta also completed a debt exchange offer for $\$ 500$ million principal amount of its 7.7 percent senior notes due 2005 , of which $\$ 197.8$ million was tendered by holders for new 10.0 percent senior notes due 2008 . In total, Delta paid $\$ 47$ million in cash; issued an aggregate of $\$ 248$ million principal amount of the new 10.0 percent senior notes; and deferred until 2008 net debt maturities totaling $\$ 220$ million.

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FLEET TRANSACTIONS SUBSEQUENT TO SEPTEMBER 2003 QUARTER
Delta today announced that it has entered into a definitive agreement with a third party to sell 11 Boeing 737-800 aircraft scheduled for delivery to Delta in 2005. This transaction is expected to reduce Delta's capital expenditures by approximately $\$ 500$ million through 2005.

Delta will recognize a charge of $\$ 26$ million, net of tax, in the December 2003 quarter as a result of its agreement to sell the 11 B737-800 aircraft. This transaction also includes an option for the third party to purchase up to 10 additional aircraft scheduled for delivery to Delta in 2006 and 2007, subject to mutual agreement on terms and conditions.

In addition to the sale of the 11 B737-800 aircraft, Delta will defer until 2008 delivery of eight additional B737-800 aircraft also scheduled for delivery in 2005. Delta currently intends to accept delivery of two B777-200 aircraft in 2005 as scheduled.
"Providing Delta's customers with an unmatched network of service remains a priority for Delta as we continue to explore every available option to reduce costs and enhance liquidity," said Burns. "Taking this step to reduce capital expenditures is the prudent thing to do at this time and will not reduce our ability to serve our customers."

The chart below details Delta's planned mainline aircraft deliveries, following the transactions announced today.

NEW DELIVERY SCHEDULE AS
OF OCTOBER 13, 2003

PLANNED DELIVERY SCHED AS OF JUNE 30, 2003

| 2005 | Boeing 737-800 | $0 *$ | 19 |
| ---: | ---: | ---: | ---: |
| 2005 | Boeing 777-200 | 2 |  |
| 2006 | Boeing 737-800 | 19 | 19 |
| 2006 | Boeing 777-200 | 3 | 3 |
| 2007 | Boeing 737-800 | 23 | 23 |
| 2008 | Boeing 737-800 | 8 | 0 |

* Reflects the planned sale of 11 Boeing 737-800 aircraft and deferral of eight B737-800 aircraft

EXPLANATION OF UNUSUAL ITEMS
September 2003 Quarter
In the September 2003 quarter, Delta recorded a $\$ 9$ million gain, net of tax, on the extinguishment of debt related to the debt exchange previously discussed and a $\$ 1$ million charge, net of tax, related to derivative and hedging activities accounted for under Statement of Financial Accounting Standard (SFAS) No. 133. The attached Consolidated Statement of Operations for the September 2003 quarter shows Delta's net loss as reported under GAAP, as well as net loss excluding these items. Delta believes this information is helpful to investors to evaluate recurring operational performance because (1) the extinguishment of debt is not representative of core operations; and (2)
the SFAS 133 charge reflects volatility in earnings driven by changes in the market, which are beyond the company's control.

September 2002 Quarter
In the September 2002 quarter, Delta recorded charges related to (1) the writedown of certain MD-11 and B727-200 aircraft and MD-11 spare parts inventory and (2) the temporary carrying costs of surplus

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pilots and grounded aircraft, as well as gains related to (1) compensation received under the Air Transportation Safety and System Stabilization Act, (2) the adjustment to actual requirements of certain restructuring reserves, and (3) SFAS 133 derivatives. These items totaled a net charge of $\$ 114$ million, net of tax. In addition to the net loss as reported under GAAP, Delta also discloses net loss excluding these items because it believes this information is helpful to investors to evaluate recurring operational performance. For further information, please see Note 1 to the attached Consolidated Statements of Operations.

## OTHER MATTERS

Attached to this earnings release are Delta's Consolidated Statements of Operations for the three and nine months ended Sept. 30, 2003, and 2002; a statistical summary for those periods; selected balance sheet data as of Sept. 30, 2003, and Dec. 31, 2002; and a reconciliation of certain GAAP to non-GAAP financial measures.

Delta will host a Webcast to discuss its quarterly earnings today, Oct. 14, at 10:00 a.m. Eastern Time. The Webcast is available via the Internet at www.delta.com/inside/investors/index.jsp.

Delta Air Lines, the world's second largest airline in terms of passengers carried and the leading U.S. carrier across the Atlantic, offers 6, 130 flights each day to 453 destinations in 82 countries on Delta, Song, Delta Shuttle, Delta Connection and Delta's worldwide partners. Delta is a founding member of SkyTeam, a global airline alliance that provides customers with extensive worldwide destinations, flights and services. For more information, please go to delta.com.

GUIDANCE

Table 2
Q4 2003
Full Yea 2003
-
$66 \%$

78 (ce

Down 5 to

Up 5 to
Up approximat
Down 2 to 3\%

Unit costs, excluding unusual items Up approximately 2\%
Up approximately 1\%

Percent of projected aircraft fuel requirements hedged
Average aircraft fuel hedge price per gallon
(excluding fuel tax)
Capacity
(year-over-year change)
(year-over-year change) (3)
Fuel price neutralized unit costs,
excluding unusual items $(3,4)$
(vs. prior year unit costs, excluding unusual

## ENDNOTES

(1) The amount of operating cost incurred per available seat mile during a reporting period, adjusting the average fuel price per gallon for that period to equal the average fuel price per gallon for the corresponding period in the prior year.
(2) For a discussion of the method used to estimate the value of Delta's unencumbered aircraft, please see page 33 of Delta's Form 10-Q for the quarter ended June 30, 2003, which was filed with the Securities and Exchange Commission on August 13, 2003. Given the difficult business environment, there is no assurance that Delta will have access to financing using these aircraft as collateral. In any event, the amount that could be financed using these aircraft would be significantly less than their base value.
(3) Delta is unable to reconcile this financial measure to unit costs under GAAP for the periods presented because Delta cannot project specific unusual items that may occur in the periods presented. Please see Note 1 to the Consolidated Statements of Operations for GAAP and non-GAAP unit costs for 2002 .
(4) Average aircraft fuel price per gallon was $\$ 0.76$ for the three months ended December 31, 2002 and $\$ 0.67$ for the twelve months ended December 31, 2002.

Statements in this news release that are not historical facts, including statements regarding Delta's beliefs, expectations, intentions or strategies, may be "forward-looking statements" within the meaning of section 27A of the Securities Act of 1933, as amended, and Section 21 E of the Securities Exchange Act of 1934, as amended. All forward-looking statements involve a number of risks and uncertainties that could cause actual results to differ materially from the beliefs, expectations, intentions and strategies reflected in or suggested by the forward-looking statements. These risks and uncertainties include, but are not limited to, the effects of terrorist attacks, military conflicts, the state of the domestic and international economy, demand for air travel, the availability and cost of aircraft fuel, competitive factors in the airline industry and the outcome of negotiations on collective bargaining agreements and other labor issues. Additional information concerning risks and uncertainties that could cause differences between actual results and forward-looking statements is contained in Delta's Securities and Exchange Commission filings, including its Form $10-\mathrm{K}$ for the year ended December 31, 2002 and its Registration Statement on Form S-4 filed with the Commission on September 5, 2003. Caution should be taken not to place undue reliance on Delta's forward-looking statements, which represent Delta's views only as of October 14, 2003, and which Delta has no current intention to update.

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DELTA AIR LINES, INC
CONSOLIDATED STATEMENTS OF OPERATIONS (unaudited; in millions, except share and per share data)

|  |  | Thre S |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 003 |  | 002 | Percent Change |
| Operating Revenues: |  |  |  |  |  |
| Passenger | \$ | 3,201 | \$ | 3,165 | 1.1\% |
| Cargo |  | 113 |  | 112 | $0.9 \%$ |
| Other, net |  | 129 |  | 143 | (9.8\%) |
| Total operating revenues |  | 3,443 |  | 3,420 | $0.7 \%$ |
| Operating Expenses: |  |  |  |  |  |
| Salaries and related costs |  | 1,564 |  | 1,555 | $0.6 \%$ |
| Aircraft fuel |  | 482 |  | 468 | 3.0\% |
| Depreciation and amortization |  | 298 |  | 289 | 3.1\% |
| Contracted services |  | 208 |  | 256 | (18.8\%) |
| Landing fees and other rents |  | 214 |  | 213 | $0.5 \%$ |
| Aircraft maintenance materials and outside repairs |  | 162 |  | 182 | (11.0\%) |
| Aircraft rent |  | 182 |  | 175 | 4.0\% |
| Other selling expenses |  | 128 |  | 141 | (9.2\%) |
| Passenger commissions |  | 52 |  | 72 | (27.8\%) |
| Passenger service |  | 86 |  | 95 | (9.5\%) |
| Asset writedowns, restructuring and related items |  | (7) |  | 225 | (103.1\%) |
| Stabilization Act compensation |  | -- |  | (34) | -- |
| Other |  | 155 |  | 168 | ( $7.7 \%$ ) |
| Total operating expenses |  | 3,524 |  | 3,805 | ( $7.4 \%$ ) |
| Operating Loss |  | (81) |  | (385) | $79.0 \%$ |
| Other Income (Expense): |  |  |  |  |  |
| Interest expense |  | (186) |  | (165) | (12.7\%) |
| Interest income |  | 9 |  | 9 | -- |
| Gain from sale of investments |  | 1 |  | -- | -- |
| Gain on extinguishment of debt |  | 15 |  | -- | -- |
| Fair value adjustments of SFAS 133 derivatives |  | (1) |  | 10 | (110.0\%) |
| Misc. income (expense), net |  | (11) |  | 4 | -- |
| Total other income (expense) |  | (173) |  | (142) | (21.8\%) |
| Loss Before Income Taxes |  | (254) |  | (527) | $51.8 \%$ |
| Income Tax Benefit |  | 90 |  | 201 | (55.2\%) |
| Net Loss |  | (164) |  | (326) | 49.7\% |
| Preferred Stock Dividends |  | (4) |  | (4) | -- |
| Net Loss Available |  |  |  |  |  |
| To Common Shareowners | \$ | (168) | \$ | (330) | 49.1\% |
| Basic And Diluted Loss |  |  |  |  |  |
| Per Share | \$ | (1.36) | \$ | (2.67) | 49.1 \% |
| Net Loss Excluding |  |  |  |  |  |
| Unusual Items (Note 1) | \$ | (172) | \$ | (212) | 18.9\% |
| Basic and Diluted Loss Per Share |  |  |  |  |  |

Excluding Unusual Items
(Note 1)
Operating Margin
$\$ \quad(1.43)$
(2.4\%)
\$ (1.75)
$18.3 \%$
8.9 pt

6<br>DELTA AIR LINES, INC.<br>CONSOLIDATED STATEMENTS OF OPERATIONS (unaudited; in millions, except share and per share data)

|  | Nine Months Ended September 30, |  |  |  | Percent Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 2003 |  | 2002 |  |
| Operating Revenues: |  |  |  |  |  |
| Passenger | \$ | 9,181 | \$ | 9,260 | (0.9\%) |
| Cargo |  | 340 |  | 332 | $2.4 \%$ |
| Other, net |  | 384 |  | 405 | ( $5.2 \%$ ) |
| Total operating revenues |  | 9,905 |  | 9,997 | (0.9\%) |
| Operating Expenses: |  |  |  |  |  |
| Salaries and related costs |  | 4,790 |  | 4,619 | $3.7 \%$ |
| Aircraft fuel |  | 1,428 |  | 1,208 | 18.2\% |
| Depreciation and |  |  |  |  |  |
| Contracted services |  | 659 |  | 760 | (13.3\%) |
| Landing fees and other rents |  | 644 |  | 627 | $2.7 \%$ |
| Aircraft maintenance materials and outside repairs | Aircraft maintenance materials |  |  | 548 | (15.1\%) |
| Aircraft rent |  | 544 |  | 532 | 2.3\% |
| Other selling expenses |  | 367 |  | 426 | (13.8\%) |
| Passenger commissions |  | 157 |  | 268 | ( $41.4 \%$ ) |
| Passenger service |  | 242 |  | 287 | (15.7\%) |
| Asset writedowns, restructuring and related items |  | 36 |  | 288 | (87.5\%) |
| Appropriations Act reimbursements |  | (398) |  | -- | -- |
| Stabilization Act compensation |  | -- |  | (34) | -- |
| Other |  | 496 |  | 554 | (10.5\%) |
| Total operating expenses |  | 10,325 |  | 10,944 | ( $5.7 \%$ ) |
| Operating Loss |  | (420) |  | (947) | $55.6 \%$ |
| Other Income (Expense) : |  |  |  |  |  |
| Interest expense |  | (541) |  | (481) | (12.5\%) |
| Interest income |  | 26 |  | 29 | (10.3\%) |
| Gain (loss) from sale of investments |  | 284 |  | (3) | -- |
| Fair value adjustments of SFAS 133 derivatives |  | (16) |  | (33) | ( $51.5 \%$ ) |
| Misc. income (expense), net |  | (10) |  | 19 | (152.6\%) |
| Total other income (expense) |  | (257) |  | (469) | $45.2 \%$ |
| Loss Before Income Taxes |  | (677) |  | $(1,416)$ | $52.2 \%$ |
| Income Tax Benefit |  | 231 |  | 507 | ( $54.4 \%$ ) |
| Net Loss |  | (446) |  | (909) | $50.9 \%$ |
| Preferred Stock Dividends |  | (12) |  | (11) | (9.1\%) |


| To Common Shareowners | $\$$ | $(458)$ | $\$$ |
| :--- | :--- | :--- | :--- |
| Basic and Diluted Loss |  | $(920)$ |  |
| Per Share | $\$$ | $(3.71)$ | $\$(7.46)$ |
| Net Loss Excluding | $\$$ | $(835)$ | $\$(728)$ |
| Unusual Items (Note 1) |  |  |  |
| Basic and Diluted Loss Per Share |  |  |  |
| Excluding Unusual Items |  | $(14.7 \%)$ |  |
| $\quad$ (Note 1) | $\$$ | $(6.87)$ | $(5.99)$ |
| Operating Margin | $(4.2 \%)$ | $(9.5 \%)$ |  |

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DELTA AIR LINES, INC.
STATISTICAL SUMMARY
(unaudited)

| Revenue Psgr Miles (millions) | 26,536 | 27,364 | ( $3.0 \%$ ) |
| :---: | :---: | :---: | :---: |
| Available Seat Miles (millions) | 34,509 | 36,840 | ( $6.3 \%$ ) |
| Passenger Mile Yield (cents) | 12.06 | 11.57 | $4.2 \%$ |
| Operating Revenue Per <br> Available Seat Mile (cents) | 9.98 | 9.28 | $7.5 \%$ |
| Passenger Revenue Per <br> Available Seat Mile (cents) | 9.28 | 8.59 | 8. 0 \% |
| Operating Cost per <br> Available Seat Mile (cents) | 10.21 | 10.33 | (1.2\%) |
| ```Operating Cost per Available Seat Mile - Excluding (cents) (Note 1)``` | 10.21 | 9.81 | $4.1 \%$ |
| ```Fuel Price Neutralized Operating Cost per Available Seat Mile (cents)``` | 10.08 | * | * |
| ```Fuel Price Neutralized Operating Cost per Available Seat Mile - Excluding (cents) (Note 1)``` | 10.08 | * | * |
| Passenger Load Factor (percent) | 76.89 | 74.28 | 2.61 p |
| Breakeven Passenger Load Factor (percent) | 78.83 | 83.29 | (4.46) p |
| Breakeven Passenger Load <br> Factor - Excluding (percent) <br> (Note 1) | 78.83 | 78.80 | 0.03 pt |
| Psgrs Enplaned (thousands) | 27,059 | 27,713 | (2.4\%) |
| Revenue Ton Miles (millions) | 2,996 | 3,098 | (3.3\%) |
| Cargo Ton Miles (millions) | 342 | 362 | (5.5\%) |
| Cargo Ton Mile Yield (cents) | 32.99 | 31.01 | $6.4 \%$ |
| Fuel Gallons Consumed (millions) | 609 | 656 | ( $7.2 \%$ ) |
| Average Price Per Fuel Gallon, net of hedging gains (cents) | 79.15 | 71.33 | 11.0\% |

Number of Aircraft in Fleet, End of Period End of Period

70,100
822
$0.9 \%$

76,000
(7.8\%)

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| Revenue Psgr Miles (millions) | 73,494 | 76,913 | ( $4.4 \%$ ) |
| :---: | :---: | :---: | :---: |
| Available Seat Miles (millions) | 99,747 | 106,439 | ( $6.3 \%$ ) |
| Passenger Mile Yield (cents) | 12.49 | 12.04 | 3.7\% |
| Operating Revenue Per <br> Available Seat Mile (cents) | 9.93 | 9.39 | $5.8 \%$ |
| Passenger Revenue Per <br> Available Seat Mile (cents) | 9.20 | 8.70 | 5.7\% |
| Operating Cost per <br> Available Seat Mile (cents) | 10.35 | 10.28 | $0.7 \%$ |
| ```Operating Cost per Available Seat Mile - Excluding (cents) (Note 1)``` | 10.71 | 10.04 | 6. $6 \%$ |
| ```Fuel Price Neutralized Operating Cost per Available Seat Mile (cents)``` | 10.05 | * | * |
| ```Fuel Price Neutralized Operating Cost per Available Seat Mile - Excluding (cents) (Note 1)``` | 10.41 | * | * |
| Passenger Load Factor (percent) | 73.68 | 72.26 | 1.42 pt |
| Breakeven Passenger Load Factor (percent) | 77.05 | 79.65 | (2.60) pt |
| Breakeven Passenger Load <br> Factor - Excluding (percent) <br> (Note 1) | 79.90 | 77.66 | 2.24 pt |
| Psgrs Enplaned (thousands) | 77,938 | 79,758 | (2.3\%) |
| Revenue Ton Miles (millions) | 8,374 | 8,789 | ( $4.7 \%$ ) |
| Cargo Ton Miles (millions) | 1,024 | 1,098 | ( $6.7 \%$ ) |
| Cargo Ton Mile Yield (cents) | 33.17 | 30.28 | 9.5\% |
| Fuel Gallons Consumed (millions) | 1,768 | 1,889 | ( $6.4 \%$ ) |
| Average Price Per Fuel Gallon, net of hedging gains (cents) | 80.80 | 63.93 | $26.4 \%$ |
| Number of Aircraft in Fleet, End of Period | 829 | 822 | $0.9 \%$ |
| Full-Time Equivalent Employees, End of Period | 70,100 | 76,000 | ( $7.8 \%$ ) |


| September 30, | December 31, |
| :---: | :---: |
| 2003 | 2002 |
| --------------------------- |  |

(in millions)

| Cash and cash equivalents | $\$ 2,727$ | $\$ 1,969$ |
| :--- | ---: | ---: |
| Restricted cash | 205 | 134 |
| Total assets | 25,761 | 24,720 |
| Total debt, including current | 12,442 | 10,740 |
| maturities |  |  |
| Capital lease obligations, | 101 | 127 |
| current and long-term | 497 | 893 |

Note 1: The following tables show reconciliations of certain financial measures adjusted for the items shown below.


| Sale of Worldspan investment |  | -- |  | -- |  | (1.42) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Surplus pilots / grounded aircraft |  | -- |  | 0.09 |  | -- |
| Asset impairments |  | -- |  | 1.13 |  | -- |
| Restructuring and other reserve reversals |  | -- |  | (0.07) |  | -- |
| Fair value adjustments of SFAS 133 derivatives |  | 0.01 |  | (0.05) |  | 0.08 |
| Total unusual items, net of tax |  | (0.07) |  | 0.92 |  | (3.16) |
| Basic and diluted loss per share excluding unusual items |  | (1.43) |  | (1.75) | \$ | (6.87) |

Note 1 (continued)

|  | Three Months Ended September 30, |  |  |  | Nine Mont Septen |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 2003 |  | 002 |  | 003 |
| (in millions) |  |  |  |  |  |  |
| Operating expenses | \$ | 3,524 | \$ | 3,805 | \$ | 10,325 |
| Unusual items: |  |  |  |  |  |  |
| Asset impairments |  | -- |  | (220) |  | -- |
| Restructuring and other reserve reversals |  | -- |  | 13 |  | -- |
| Stabilization Act compensation |  | -- |  | 34 |  | -- |
| Pension benefits for workforce reductions |  | -- |  | -- |  | (43) |
| Appropriations Act reimbursements |  | -- |  | -- |  | 398 |
| Surplus pilots / grounded aircraft |  | -- |  | (18) |  | -- |
| Total unusual items |  | -- |  | (191) |  | 355 |
| Operating expenses |  |  |  |  |  |  |
| excluding unusual items | \$ | 3,524 | \$ | 3,614 | \$ | 10,680 |
| Unit costs |  | 10.21 (cent) |  | 10.33 (cent) |  | 10.35 (cent |
| Unusual items: |  |  |  |  |  |  |
| Asset impairments |  | -- |  | (0.60) |  | -- |
| Restructuring and other reserve reversals |  | -- |  | 0.04 |  | -- |
| Stabilization Act compensation |  | -- |  | 0.09 |  | -- |
| Pension benefits for workforce reductions |  | -- |  | -- |  | (0.04) |
| Appropriations Act reimbursements |  | -- |  | -- |  | 0.40 |
| Surplus pilots / grounded aircraft |  | -- |  | (0.05) |  | -- |
| Total unusual items |  | -- |  | (0.52) |  | 0.36 |
| Unit costs excluding unusual items |  | 10.21 (cent) |  | 9.81 (cent) |  | 10.71 ( cent |
| Breakeven load factor |  | 78.83\% |  | 83.29\% |  | 77.05\% |
| Unusual items: |  |  |  |  |  |  |
| Asset impairments |  | -- |  | (5.16) |  | -- |
| Restructuring and other reserve reversals |  | -- |  | 0.31 |  | -- |
| Stabilization Act compensation |  | - |  | 0.78 |  | -- |


| Pension benefits for workforce <br> reductions | -- | -- |
| :--- | :--- | :--- |
| Appropriations Act reimbursements | -- | (0.35) |
| Surplus pilots / grounded aircraft | -- | 3.20 |
| Total unusual items <br> Breakeven load factor <br> excluding unusual items | -- | -- |

Note 1 (continued)


Fuel price neutralized unit costs(1)(3)
Operating expenses
Three Months Ended
September 30,
2003

Nine Months Ended September 30, 2003
\$ 10,325
$(1,428)$
1,130
10,027
99,747
10.05
10.28
(2.2\%)
(in cents, except where noted)
Fuel price neutralized unit costs - excluding:

| Fuel price neutralized unit costs | 10.08 |
| :--- | :--- |

Items excluded:
Pension benefits for workforce reductions -- (0.04)
Appropriations Act reimbursements -- 0.40
Fuel price neutralized unit costs - excluding 10.08 10.41
vs. corresponding prior period
$\begin{array}{ll}\text { unit costs - excluding } & 9.810 .04\end{array}$
Change 2.8\%
$3.7 \%$
(1) Operating cost per available seat mile (ASM), adjusting average fuel price per gallon for the period to equal the average fuel price per gallon for the corresponding period in the prior year.
(2) 609 million gallons $x 71.33$ cents/gallon for the three months ended Sept. 30, 2003.
(3) We believe this non-GAAP financial measure assists investors in understanding the impact of changes in fuel costs on our operations.
(4) $\quad 1,768$ million gallons $x 63.93$ cents/gallon for the nine months ended Sept. 30, 2003.

```
Three Months Ended
    June 30,
        2003
```

(in millions)

| Operating expenses | $\$ 3,111$ |
| :--- | ---: |
| Unusual items: | 398 |
| Appropriations Act reimbursements |  |
| Operating expenses | $\$ 3,509$ |

October 14, 2003

Dear Investors and Analysts,

To make more efficient use of the time allocated for this morning's conference call, we are providing detailed variance information on our operating and non-operating expenses to assist you in analyzing Delta's September 2003 quarterly results. This information is intended to supplement that provided in the conference call (scheduled for 10:00 a.m. ET today) and in the earnings release. Please see Note 1 to the Consolidated Statements of Operations for a reconciliation of certain financial measures including and excluding unusual items. September quarter revenue performance will be discussed in the conference call.

Please feel free to call me at 404-715-6679 if you have any questions. Thank you for your continued support of Delta Air Lines.

Gail Grimmett

SUPPLEMENTAL SEPTEMBER 2003 QUARTER DATA
SEPTEMBER 2003 QUARTER VS. SEPTEMBER 2002 QUARTER

- Total operating expenses for the quarter decreased 7\% to \$3.5 billion. Operating expenses, excluding unusual items, decreased $2 \%$ to \$3.5 billion on a $6.3 \%$ decrease in capacity.
- Excluding unusual items, Delta's total unit cost increased 4.1\% to 10.21 cents from 9.81 cents and fuel price neutralized unit costs increased $2.8 \%$ to 10.08 cents from 9.81 cents.
- Salaries and related costs increased 1\% due primarily to increased pension expense, growth at ASA and Comair, and contractual increases for pilots, offset by headcount reductions.
- Aircraft fuel expense increased 3\% due primarily to an increase in fuel prices, offset by capacity reductions and fuel efficiencies. Delta's average fuel price per gallon, including hedge proceeds, increased 11\% to 79.15 cents from 71.33 cents.

|  | ```Depreciation and amortization increased 3% due primarily to regional jet aircraft purchases and amortization of completed technology projects.``` |
| :---: | :---: |
| - | ```Contracted services expense decreased 19% due primarily to the suspension of air carrier security fees, reduced spending initiatives and lower capacity.``` |
| - | Landing fees and other rents were relatively flat due primarily to increased facility rents in certain markets offset by lower landing fees resulting from decreased capacity. |
| - | Aircraft maintenance materials and outside repairs decreased 11\% primarily due to reduced maintenance volume and materials consumption resulting from process improvement initiatives, decreased capacity and fleet simplification. |
| - | Aircraft rent expense increased $4 \%$ due primarily to B-737 aircraft returned to service during 2003 and sale leaseback transactions. |
| - | Other selling expenses decreased 9\% due primarily to lower booking and credit card fees resulting from decreased capacity, partially offset by increased advertising costs for Song. |
| - | Passenger commissions declined by 28\% primarily due to lower commission rates. |
| - | Passenger service expense decreased 9\% due primarily to capacity reductions and other cost savings initiatives. |
| - | Other expenses decreased $8 \%$ primarily due to lower insurance costs and other cost savings initiatives across the company. |
| - | Interest expense increased 13\% primarily as a result of higher levels of debt outstanding. |

## OTHER ITEMS

Aircraft Fleet

Our aircraft fleet, orders, options and rolling options at October 13, 2003 are summarized in the following table. Options have scheduled delivery slots. Rolling options replace options and are assigned delivery slots as options expire or are exercised.

| CURRENT FLEET |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| AIRCRAFT TYPE | OWNED | LEASED | TOTAL | ORDERS | OPTIONS |
| B-737-200 | 4 | 48 | 52 | - | - |
| B-737-300 | - | 26 | 26 | - | - |
| B-737-800 | 71 | - | 71 | 50 (1) | 60 |
| B-757-200 | 77 | 44 | 121 | - | 20 |
| B-767-200 | 15 | - | 15 | - | - |

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| B-767-300 | 4 | 24 | 28 | - | - |
| :---: | :---: | :---: | :---: | :---: | :---: |
| B-767-300ER | 51 | 8 | 59 | - | 10 |
| B-767-400 | 21 | - | 21 | - | 24 |
| B-777-200 | 8 | - | 8 | 5 | 20 |
| MD-11 | 8 | 6 | 14 | - | - |
| MD-88 | 63 | 57 | 120 | - | - |
| MD-90 | 16 | - | 16 | - | - |
| ATR-72 | 4 | 15 | 19 | - | - |
| CRJ-100/200 | 104 | 122 | 226 | - | 178 |
| CRJ-700 | 33 | - | 33 | 25 | 157 |
| Total | 479 | 350 | 829 | 80 | 469 |

(1) Excludes 11 B-737-800 aircraft to be sold by Delta to a third party under a definitive agreement entered into in October 2003.

